

Fiscal Year 2021 Hospital-Acquired Condition Reduction Program's Scoring Calculations Review and Correction Period

The Hospital-Specific Report for the fiscal year 2021 Hospital-Acquired Condition Reduction Program is available on the [QualityNet Secure Portal](#). The Centers for Medicare & Medicaid Services give hospitals 30 days to review their HAC Reduction Program data and submit questions about the calculation of their results. **The 30-day Scoring Calculations Review and Correction period will begin on July 20, 2020, and ends at 11:59 p.m. PT on August 18, 2020.**

The HSR is only available via the [QualityNet Secure Portal](#). Hospitals must have active [QualityNet](#) accounts to access their HSR via the [QualityNet Secure Portal](#). New users can create an account by visiting the [QualityNet](#) website, selecting the "Register" link, and then following the instructions on the "Getting Started with QualityNet" page. When logged-in to the portal, click "Secure File Transfer" at the top-right corner of the screen. Users can view their account mailbox and select "Inbox" to access the hospital's HSR. Hospital staff assigned to the Hospital Reporting Feedback-Inpatient role and the File Exchange & Search role should have access to the HSR via the [QualityNet Secure Portal](#) Secure File Exchange Inbox. Users who experience problems accessing their HSR should contact the [QualityNet Help Desk](#).

More information about the contents of hospitals' HAC Reduction Program HSR is publicly available on the [QualityNet](#) website (account not required). Each hospital's HSR comes with a user guide that describes the FY 2021 HAC Reduction Program, updates to the program methodology and measures, the HSR, and procedures for reviewing and replicating results.

During the Scoring Calculations Review and Correction period, hospitals can submit questions about the calculations of their results and request corrections to the following calculations:

- Measure scores (that is, Winsorized z-scores) for all measures in the program
- Total HAC Scores
- Payment reduction status

During the Scoring Calculations Review and Correction period, hospitals cannot request corrections to the following:

- The underlying claims data for the CMS Patient Safety and Adverse Events Composite (CMS PSI 90) measure (this includes adding new claims to the data extract CMS used to calculate the results)
- Reported number of healthcare-associated infections (HAIs), standardized infection ratios, and reported central-line days, urinary catheter days, surgical procedures performed, or patient days for the Centers for Disease Control and Prevention's National Healthcare Safety Network HAI measures.

CMS encourages hospitals to review their HSR and submit questions about their calculations as soon as possible. If hospitals identify potential discrepancies in the calculation of their Total HAC Score, measure scores, or CMS PSI 90 measure results, they can request a review of the calculations. Hospitals can submit questions and requests via the [Quality Question and Answer \(Q&A\) Tool](#) on [QualityNet](#) (new users will need to create a new account). For general questions,

select “Ask a Question” and then select “HACRP” from the program list and the most appropriate topic from the topic list. When submitting a request to review calculations, select “HACRP Review & Correction Requests” as the topic; hospitals should describe each discrepancy and include the following:

- CMS Certification Number (CCN)
- Hospital name
- Hospital address
- Contact’s name, phone number, and email address
- Scores to be reviewed (include all that apply):
 - CMS PSI 90 measure result
 - CMS PSI 90 measure score
 - Central Line-Associated Bloodstream Infection measure score
 - Catheter-Associated Urinary Tract Infection measure score
 - Surgical Site Infection for abdominal hysterectomy and colon procedures measure score
 - Methicillin-resistant *Staphylococcus aureus* bacteremia measure score
 - *Clostridium difficile* Infection measure score
 - Total HAC Score
- Reason for the request (that is, specific details for the request)

All questions and requests should be submitted to the [Quality Q&A Tool](#) **no later than 11:59 p.m. PT on August 18, 2020.**

Hospitals should not include personally identifiable information (PII) or protected health information (PHI) in emails. Emailing either type of information is a security violation.

After the Scoring Calculation Review and Correction period, CMS will publicly report the measure scores, Total HAC Scores, and payment reduction status on *Hospital Compare* or its successor website in early 2021.

More information on the HAC Reduction Program is available on the [QualityNet](#) website. The *Overview of the FY 2021 Hospital-Acquired Condition Reduction Program* webinar is also now available to watch [on demand](#). The webinar provides a high-level overview of the FY 2021 HAC Reduction Program and includes information on program updates, scoring methodology, HSRs, and the Scoring Calculations Review and Correction process.