



This document summarizes the new or refined processes for hospitals and health care facilities to request critical resources for COVID-19 response. For questions, please contact Jackie Gatz at 573-893-3700, ext. 1330.

Missouri Department of Health and Senior Services
Emergency Response Center: 800-392-0272



1. PERSONAL PROTECTIVE EQUIPMENT

- Health care facilities should continue to place routine orders with their primary PPE supply vendors to maintain the established supply chain and receive allocations from these vendors as the supply chain recovers. The State of Missouri maintains an inventory to assist in filling PPE needs when supplies cannot be obtained through normal means. Health care facilities must complete and submit an online [PPE order form](#).

2. TESTING SUPPLIES

- The Missouri Department of Health and Senior Services State Public Health Laboratory continues to provide an online order system to request COVID-19 specimen collection **The requesting organization may request swabs and viral media (Viral Transport Media, Saline, Universal Transport Media)** when their current demand exceeds available resources from their primary and secondary vendors. Please complete the request form in its entirety, including shipping address, as failure to do so may result in shipping delays.
- DHSS and the State Emergency Management Agency continue to [provide](#) Abbott BinaxNOW antigen test kits for distribution from the federal government. Hospitals first must complete a test kit [application](#). Hospitals that previously have completed an application may request additional tests through the reorder [form](#).

3. COVID-19 VACCINE AND SUPPLIES

- The Missouri Department of Health and Senior Services continues to provide an [online ordering system](#) to request COVID-19 vaccines to enrolled COVID-19 vaccinators. The form must be completed in its entirety and must include your PIN, and provider and clinic name, as listed in your ShowMeVax enrollment.
 - Vaccinators must be enrolled in ShowMeVax as a COVID-19 vaccine provider to receive COVID-19 vaccines. Additional information on enrollment is [available](#).
- DHSS also provides an [online order system](#) to request COVID-19 vaccine administration supplies to enrolled COVID-19 vaccinators. **These supplies must be used for COVID-19 vaccination efforts.** Please complete the request form in its entirety, including shipping address, as failure to do so may result in shipping delays.



4. STAFFING

- A multilayered workforce plan enables hospitals to surge to inpatient capacity. The [COVID-19 Surge Staffing Solutions Fact Sheet](#) provides guidance and flexibility in designing the staffing plan hospitals deem most appropriate.
- The [Statewide Hospital Mutual Aid Agreement](#) establishes a coordinated system through which hospitals in Missouri and adjoining states will provide mutual aid to each other, as necessary to support emergency medical care needs in a medical disaster.
- Qualivis is the nationally recognized and preferred partner for staffing resources in Missouri. They provide a “whole house” workforce solution, access to more than 100 staffing agencies and a streamlined process for the hospitals. For more information, please contact Jan O’Brien, J.D., R.N., Regional Vice President, at Jan.OBrien@qualivis.com or 913-526-4978.
- The [Missouri Disaster Medical Assistance Team](#) (MO DMAT-1) deploys statewide to provide patients with on-site medical care. The state team is equipped to respond on-site with mobile medical facilities when required and to assist in traditional health care settings, performing their jobs just as they would at their primary job. To request DMAT assistance, contact your local emergency manager.
- On July 9, Missouri Department of Health and Senior Services leadership indicated the Missouri contract with Vizient for temporary staffing still is active. Please contact the DHSS Emergency Response Center at 800-392-0272 to request staff or additional information.

5. VENTILATOR

- DHSS maintains a cache of approximately 740 state-owned portable ventilators for both adults and pediatrics. For a hospital to request a ventilator from the state cache, they must verify that all other ventilator resources have been exhausted or will be within two days, including private market rentals and regional availability from other providers. The state cache is to be viewed as an option of last resort. The recommended request process is outlined below.
 1. Notify your Healthcare Coalition (MHA, MARC, STARRS) of the ventilator need so that an assessment of local assets and validation of the current request can accompany the formal request to the state.
 2. Complete the online ventilator request form: <https://survey123.arcgis.com/share/1686136117694dfd8dced5e820873c27>.
 3. Call the DHSS ERC (800-392-0272) after submitting the request to ensure the request receives prompt attention.
- Information on the types of ventilators available is provided on the SEMA [website](#) — scroll to the bottom of the page.
- The state ventilator cache plan documents are located in EMResource in the document library.