

\*MAHA and MAHVRP will be joint programming except where noted.

## Tuesday, October 31, 2023

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6:30 - 7:30 p.m.

MAHA Board Meeting

6:30 - 7:30 p.m.

MAHVRP Board Meeting (virtual option available)

## Wednesday, November 1

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8 - 8:30 a.m.

Vendor Visits and Coffee

8:30 - 9:15 a.m.

### Welcome and Opening Remarks

**Kerry Miller, M.A., B.A.**, *Volunteer Services Manager, CoxHealth*

9:15 - 10 a.m.

### Diversity, Equity, Inclusion and Belonging

**Bridget Marzette-Bender**, *Vice President of Diversity, Equity, Inclusion and Belonging, Mercy*

10 - 10:15 a.m.

Break and Vendor Visits

10:15 - 11 a.m.

### Creating Special Volunteer Projects

**Julie Case**, *Volunteer Coordinator, Mosaic Life Care*

### Creating Service, Retention and Engagement

**Patty Baker**, *Owner/President, Shoe Roads Productions*

11 - 11:30 a.m.

Break and Vendor Visits

11:30 - 12:30 p.m.

MAHA and MAHVRP Lunch

12:30 - 1:15 p.m.

### Wheelchair Roundup

**Kerry Miller, M.A., B.A.**, *Volunteer Services Manager, CoxHealth*

### Gift Shop 101

**Crystal Lorah, M.A., B.A.**, *Director of Auxiliary & Volunteer Services, Phelps Health*

1:15 - 2:30 p.m.

### Installation of New Officers for MAHA and MAHVRP / Introduction of State Project

**Lenny Nesta**, *Vice President of MAHA, Missouri Association of Hospital Auxiliaries*

**Gregory Ledger, M.D.**, *Chief Medical Officer, Mercy Clinic Endocrinology*

## Friday, November 3

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6:30 - 7:30 a.m.

MAHA Board Training