

## Wednesday, November 2, 2022

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Noon to 2 p.m.

MAHPMM Board Meeting

*Location: JB's Boathouse*

## Thursday, November 3

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8 – 8:30 a.m.

MAHPMM Business/Member Meeting

*Location: Windgate 60-61*

8:30 – 11:30 a.m.

### **Successfully Leading Change in Health Care Organizations**

The health care environment is constantly changing, and provider organizations must adapt to survive and thrive. Organizations frequently are asked to respond to legislative changes, market fluctuations, safety concerns, and patient or staff demands. The success of major change implementation hinges on how it is communicated, and how it impacts individuals and processes in the organization. Stakeholders frequently resist change for many reasons, including not having enough information, fear of how the change will affect them, comfort with the status quo and not understanding the benefits of the change. For change to truly be effective, a leader must know how to effectively communicate the benefits, minimize the barriers and describe the processes. Learn from your peers as they share approaches that were successful and those that impeded the change process.

*Location: Windgate 60-61*

#### **Moderator:**

**T.J. Wilson**

Supply Chain Manager

Mosaic Medical Center – Maryville

#### **Panelists:**

**Nina Tryon, CMRP**

Purchasing Agent

Ozarks Healthcare Medical Equipment

**Mona Hawks, CMRP**

Sr. Buyer

Phelps Health

**David Cheese, MBA**

Assistant Director

SCM Network Business Office, St. Luke's Hospital