



PERSONAL MEMBERSHIP GROUPS

The following PMG educational sessions are open to all registered convention attendees, unless otherwise noted.

Quality: Missouri Association for Healthcare Quality — MoAHQ

WEDNESDAY, NOV. 6

2:30 p.m.	Compass Rose Ballroom	“The Age of Consumerism: Seeing Health Care Through Outsiders’ Eyes” — RYAN DONOHUE
3:30 p.m.	Windgate Hall	Exhibit Hall Meet & Mingle — everyone welcome
5:30 p.m.	Paradise B/C	“It’s Five O’Clock Somewhere” Party — everyone welcome — sponsored by APS

THURSDAY, NOV. 7

9 a.m.	Windgate Hall	Dedicated MoAHQ Time in the Exhibit Hall
10 a.m.	Paradise B/C	“Community Collaboration, Trust and Servant Leadership” — TOM THIBODEAU
11 a.m.	Windgate 60/61	“Missouri/MHA Quality Update” — Alison Williams, Vice President of Clinical Quality Improvement, Missouri Hospital Association, Jefferson City, Mo. — MoAHQ members only
11:45 a.m.	Windgate 60/61	MoAHQ Membership Luncheon — complimentary ticket required — MoAHQ members only
1:30 p.m.	Paradise B/C	“On Top of the World: Combine Your Profession With Your Passion” — LUANNE FREER, M.D.
3 p.m.	Paradise B/C	“Chika: A Little Girl, an Earthquake, and the Making of a Family” — MITCH ALBOM
5 p.m.	Paradise A	MHA Member Appreciation Reception — everyone welcome — sponsored by Missouri Health and Educational Facilities Authority
6:15 p.m.	Paradise B/C	Celebration of Achievement Awards Dinner — ticket required — everyone welcome

FRIDAY, NOV. 8

8:30 a.m.	Paradise B/C	“Building a Capacity for Resilience” — RONAN TYNAN MoAHQ Distinguished Quality Professional award will be presented
9:45 a.m.	Paradise B/C	“The Disruptors: How Amazon, Google and Apple Plan to Change the Face of Health Care” — RON GALLOWAY
11 a.m.		Convention Adjournment