



Quality News

April 2018

Join the Conversation

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Upcoming Events

Second Annual Summit for Acute and Post-Acute Care Providers: Insights and Perspective on Care Coordination and Value-Based Purchasing

Thursday, April 19
The Renaissance St.
Louis Airport Hotel
St. Louis, Mo.

[Register](#)

Buprenorphine Waiver Training

Saturday, May 12
8:30 a.m. - 12:30 p.m.
Holiday Inn Executive
Center

Truman Room
Columbia, Mo.

[Register](#)

Spring 2018 HIIN Boot Camp: Increasing Worker Safety

Springfield
Wednesday, April 25
Oasis Hotel and
Convention Center
Springfield, MO
417/866-5253
Click [here](#) to register.

St. Charles

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Spotlight

New Missouri Health Data Resource Unveiled

Where we live, work, learn and play affects our health. Access to data regarding health factors and health outcomes in the places where Missourians live provides communities and organizations with the information necessary to take action and create and sustain a healthy state. Effectively engaging communities to address the social, economic, environmental, clinical and behavioral factors that affect health is critical for improving population health outcomes.

In collaboration with the Washington University School of Medicine, Robert Wood Johnson Foundation, and County Health Rankings & Roadmaps, researchers at HIDI, MHA's data company, released a new resource to support hospitals' understanding of, and investments in, community health improvement. The Missouri Foundation for Health's partnership adds significant value through their commitment to the state's county-level Behavioral Risk Factor Surveillance System.

The new platform, exploreMOhealth.org, assists hospitals with Community Health Needs Assessment secondary data analysis using county- and ZIP code-level data on health and social factors. Based on the County Health Rankings' population health framework, this data offers community health practitioners a rich set of information to explore sub-county variation in health, and formulate targeted intervention strategies to deliver scarce population health improvement resources to areas in most need.

MHA Awards Open for Applications

2018 Aim for Excellence Award

The Missouri Hospital Association is accepting [applications](#) for the 2018 Aim for Excellence Award. Hospitals are encouraged to submit an application highlighting a project that reduces harm, improves health outcomes or improves health status within their community. To aid in the application process, an instructional webinar was held March 7, and is available [online](#).

Wednesday, May 2
Embassy Suites Hotel St.
Louis- St. Charles Hotel
St. Charles, MO
636/946-5544
Click [here](#) to register.

Cape Girardeau

Wednesday, May 9
Drury Plaza Hotel Cape
Girardeau Conference
Center
Cape Girardeau, MO
573/334-7151
Click [here](#) to register.

HIIN Quality Convening

Wednesday, June 6 -
Thursday, June 7
The Courtyard by
Marriott
Columbia, Mo.
573/443-8000
[Register](#)

Virtual Events

Quality Works Medical Group Leadership Series — Access to Care, Part 1

Noon - 1 p.m.
Wednesday, April 25
[Register](#)

Quality Works Medical Group Leadership Series — Access to Care, Part 2

Noon - 1 p.m.
Wednesday, May 30
[Register](#)

**For additional MHA
events, click [here](#).**

The deadline to submit an application is **5 p.m. Monday, May 7**. For more [information](#) and FAQs, visit [MHA.net](#). Also available online is the [2017 Compendium](#) and 2017 award recipient [videos](#).

Visionary Leadership Award

The Missouri Hospital Association is accepting applications for the Visionary Leadership Award. Recognizing outstanding achievements in clinical and health outcomes, this award will be presented at MHA's annual convention to one hospital or health system chief executive.

All [applications](#) and materials for the 2018 Visionary Leadership Award must be received electronically by **5 p.m. Friday, May 4**.

MHA Initiatives and Programming Update

Missouri Critical Access Hospitals — FLEX MBQIP Program

Three FLEX Medicare Beneficiary Quality Improvement Project regional meetings were held across the state in March. Cass Regional Medical Center and Ste. Genevieve County Memorial Hospital each highlighted how their hospitals are using best practices and innovative strategies to achieve the goals of the MBQIP grant. Carroll County Memorial Hospital highlighted their integration of population health within their hospital. Several CAHs recently received national recognition for exceptional performance in patient quality, outcomes and satisfaction in 2017. While emergency care is important in all hospitals, the ED serves as a critical access point for care in rural areas. Achieving effective triage, stabilization and transfer of patients with the necessary and appropriate information to the next care provider is vital. ED Transfer Communications measures demonstrate the capability of CAHs to effectively carry out the important stabilize-transfer role for the rural residents they serve.

Following are key highlights of Missouri CAH's EDTC results through the fourth quarter of 2017.

- 94 percent of Missouri CAHs were actively reporting the EDTC measures. EDTC reporting since Q1 2015 has increased 520 percent.
- Reporting across all EDTC measures in calendar year 2016, as compared to CY 2015, increased 100 percent.
- All seven EDTC measures, including the "ALL EDTC" composite score, improved by 19.5 percent.
- "ALL EDTC" composite score improved 8.97 percent.
- Eight CAHs are in the top 10 percent of best performing CAHs in the nation for the "ALL EDTC," achieving 100 percent in all measures.
- Seventeen CAHs have achieved above 90 percent performance in all EDTC measures.

FLEX-participating hospitals also have notable improvements in outpatient measures.

Compared to the Q1 2015 baseline, the following improvements have been made through Q2 2017.

- OP-2: Fibrinolytic therapy received within 30 minutes, 100 percent
- OP-4: Aspirin at arrival, 6.67 percent
- OP-5: Median time to ECG, 33 percent
- OP-18: Median time from ED arrival to ED departure for

discharged ED, 11 percent

- OP-20: Door to diagnostic evaluation by a qualified medical professional, 10 percent
- OP-21: Median time to pain management for long bone fracture, 29 percent

Additionally, progress in the Hospital Consumer Assessment of Healthcare Providers and Systems data has been achieved. The current rolling data for Q2 2016 through Q1 2017, compared to the previously reported Q1 2016 through Q4 2016, reveal that Missouri CAHs improved their performance on seven out of 11 domain measures.

Increased reporting has enabled valid and reliable decision-making across the EDTC, outpatient, patient safety and patient experience measures. Sharing best practices during the regional meetings, statewide meeting, coaching support and peer-to-peer mentoring have been key strategies leading to these notable improvements.

MHA HIIN Updates

MHA HIIN hospitals continue to show great improvements! Across the board, our hospitals are cumulatively meeting lofty improvement goals in 16 out of 29 measures. Improvements have been steadily increasing in many of the remaining measures. The next data due date is Monday, April 23.

To accelerate improvement through the end of the HIIN project, we encourage hospitals to review data, use the change packages through HRET, reach out to improvement advisors and attend our upcoming free conferences.

Change Packages:

- [Adverse Drug Events](#)
- [Catheter-Associated Urinary Tract Infection](#)
- [C. difficile Infection](#)
- [Central Line-Associated Bloodstream Infection](#)
- [Culture of Safety](#)
- [Falls](#)
- [Multi-Drug Resistant Organisms](#)
- [Pressure Ulcers](#)
- [Readmissions](#)
- [Sepsis](#)
- [Surgical Site Infections](#)
- [Ventilator-Associated Events](#)
- [VTE Change Package](#)

Complimentary 2018 HIIN Regional Boot Camps: Increasing Worker Safety

These boot camps will be held in four regions across the state in April and May. Attendees will learn de-escalation management and will have the opportunity to demonstrate their learning. To supplement the de-escalation techniques, training will be provided on crisis interventions with a focus on mental health populations. Components of rape aggression defense training will be taught to offer the participants realistic, self-defense tactics and techniques. Each session will focus on a holistic approach to reducing both the risk and anxiety surrounding

violence in health care. This day-long training is an excellent supplement to existing safety programs already in place at your organization and is offered at no cost to Missouri member hospitals. Front-line staff in all care units, especially the emergency department, critical care units and medical-surgical units, as well as safety and security personnel are encouraged to attend. Use the links below to register.

Date	Location
Wednesday, April 25	Springfield
Wednesday, May 2	St. Charles
Wednesday, May 9	Cape Girardeau

HIIN Quality Convention – June 6 and 7

Beyond reducing harm and readmissions, health care leaders and providers must understand how to instill and support a culture that promotes safety, high quality care, and patient and family engagement. Providing safe environments to both patients and staff is essential to achieving optimal outcomes. This interactive conference will provide health care workers, leaders and consumers with strategies and examples to succeed in improving care and sustaining improvements. Attendees will have the opportunity to collaborate with colleagues, improvement advisors and national thought leaders, and to think critically about the delivery of care at the convening. There will be operational and technical initiatives discussed to provide tools for building an organizational culture of safety, including strategies to support and sustain that culture. The annual conference will be held on June 6 and 7, at the Courtyard by Marriott in Columbia, Mo. [Register](#) on or before Wednesday, May 23.

Patient and Family Advisory Council

The MHA Statewide PFAC held a virtual meeting on Wednesday, March 13. The PFAC is finalizing a Patient and Family Engagement Roadmap resource, which will support members in more broadly engaging patients and families in their care. The resource focuses on 12 critical PFE metrics aligned into three key, strategic, progressing steps. With the release of the roadmap, the council is challenging all Missouri hospitals to ensure that a nonemployed patient or family member serves on a hospital committee or team to provide their critical perspective. MHA will assess this metric quarterly and post aggregate progress over the next year.

If you have a recommendation for a patient or family member willing to serve on the council, please contact Mary Shackelford at mshackelford@mhanet.com. The council's next meeting is Friday, May 11.

Safety and Preparedness

March Trajectories

The March 2018 [Trajectories](#) focuses on broadening the culture of safety and addressing workplace violence.

Regional Meetings

MHA, in partnership with the Missouri Department of Public Safety, will be offering complimentary regional workshops to provide education and resources to promote the safe hand-off of patients from law enforcement and EMS to hospital personnel. The workshops, a component of MHA's broader [S.A.F.E.R. initiative](#), will convene hospital, EMS and law enforcement personnel. HIPAA, EMTALA and Chain of Custody

requirements will be reviewed through facilitated discussion. The workshops will be held in April and May, and locations include Blue Springs, Springfield, St. Peters and Cape Girardeau. [Registration](#) closes one week prior to each workshop.

Opioid Abuse Reduction Efforts

MHA Opioid Summit Recap

On March 2, MHA hosted an Aim for Excellence Conference in St. Louis, which focused on evidence-based practices for treating opioid misuse and dependence. Funding for the conference was provided by the Missouri Institute of Mental Health via the Substance Abuse and Mental Health Services Administration State Targeted Response to the Opioid Crisis Grant.

The conference brought together more than 200 practitioners and stakeholders to review the current opioid epidemic and its impact on health care utilization. Promising practices and opportunities for integrating FDA-approved medical treatments (e.g., buprenorphine) in clinical settings and collaborative efforts designed to reduce opioid overdose deaths were key points of discussion throughout the day. Due to overwhelmingly positive attendee feedback, a second opioids-related summit is under consideration.

Starting Buprenorphine Treatment: Prescriber and Patient Options to Ameliorate Precipitated Withdrawal

Buprenorphine is an FDA-approved medication used to treat opioid dependence in the privacy of a physician's office or to be dispensed for take-home use by prescription. This, in addition to the pharmacological and safety profile, makes buprenorphine an attractive treatment option for patients dependent on opioids.

Precipitated withdrawal occurs when an antagonist or partial antagonist such as buprenorphine is administered to a patient dependent on full agonist opioids (e.g., heroin, fentanyl). Due to buprenorphine's high affinity but low intrinsic activity at the μ -opioid receptors, the partial antagonist displaces agonist opioids without activating the receptor to an equivalent degree, resulting in a net decrease in agonist effect; thus, precipitating a withdrawal syndrome.

The Missouri Coalition for Community Behavioral Healthcare hosted a [webinar](#) on April 2, addressing the pros and cons of buprenorphine prescribing practices in formalized clinical settings and home-based self-dispensing models. Both models have risks, and both can be effective. A review of practical guidance on prescribing strategies was discussed.

Quality Reporting News

CMS Amends OQR Specifications Manual

[Read more.](#)

CMS Releases HVBP FY 2020 Baseline Measures Reports

[Read more.](#)

CMS Releases 4Q2017 Submission Checklists

[Read more.](#)

PVSA Tool Updates Are Released

[Read more.](#)

Additional news can be found on MHA's [website](#).

Announcements

Congratulations to Carroll County Memorial Hospital

Carroll County Memorial Hospital was featured as a spotlight hospital in the March 2018 Medicare Beneficiary Quality Improvement Project Monthly [publication](#).

Congratulations to Zero Heroes

MHA congratulates the following HIIN-participating hospitals with the most zero harm measures reported. These organizations have achieved and/or sustained a zero rate of harm and are in the top 10 percent of HIIN-participating hospitals. Congratulations to the “Zero Heroes!”

Carroll County Memorial Hospital
Ellett Memorial Hospital
Harrison County Community Hospital
Iron County Medical Center
Osage Beach Center for Cognitive Disorders
Pike County Memorial Hospital
Southeast Health Center of Ripley County
Sullivan County Memorial Hospital

ADT Workgroup Demonstration

A live demonstration recording of the HIDI Advantage portal is [available](#). Designed with input from MHA members, this new portal will facilitate care coordination through notifications and alerts based on hospital-developed patient watchlists.

CDC Antibiotic Stewardship Training

The Centers for Disease Control and Prevention announced new training on antibiotic stewardship. Four modules will be released throughout 2018, providing eight units of free CME. These modules target prescribers (physicians, NPs and PAs), but also are open to pharmacists, nurses, certified health educators and public health practitioners with an MPH. It fulfills PSPA_23 and PSPS_24 MIPS improvement activities. [Registration](#) is required.

New CDC Training on Antibiotic Stewardship

Objectives:

- Optimize antibiotic prescribing and use to protect patients and combat the threat of antibiotic resistance.
- Inform healthcare professionals about proper antibiotic use.
- Encourage open discussion among physicians and patients.

8 hours of free CE:

- Multiple online modules offered in 4 sections to be released throughout 2018*
- Open to all clinicians, pharmacists, physician assistants, nurses, certified health educators, and public health practitioners with an MPH.
- Fulfills Improvement Activities Patient Safety and Practice Assessment (PSPA_23 and PSPA_24 under the Centers for Medicare & Medicaid Services Merit-Based Incentive Programs, or MIPS).

Register:
<https://www.train.org/cdctrain/course/1075730>

U.S. Department of Health and Human Services
Centers for Disease Control and Prevention

BE ANTIBIOTICS AWARE
Prevent Antibiotic Resistance

*Additional modules coming Spring & Fall 2018

CMS Launches Initiative Simplifying Documentation

The Centers for Medicare & Medicaid Services launched the Patients Over Paperwork [initiative](#). The initiative is focused on reviewing and reducing regulations to decrease regulatory burden, increase efficiencies and improve the beneficiary experience. One area of [emphasis](#) is on simplification of provider documentation requirements. Several changes have been made, including proof of delivery requirements for Durable Medical Equipment, signature requirements, and relaxing the requirements of inpatient rehabilitation time in order to bill claims and receive payment. CMS is urging all health care providers, including physicians, mid-level providers, hospitals, inpatient rehabilitation facilities, long-term care facilities and others to whom it may apply to offer suggestions at ReducingProviderBurden@cms.hhs.gov.

Missouri Association for Healthcare Quality

Do you wish you had somebody in health care quality to network with, talk to or just bounce ideas off? One who



understands the many tasks and opportunities quality professionals are faced with today? Please consider joining MHA's health care quality professional membership group, the Missouri Association for Healthcare Quality.

MoAHQ's mission is to provide educational and networking opportunities to health care quality professionals in Missouri and accompanying states.

The membership is diverse and includes small to large hospitals in Missouri, Kansas and Illinois. Each year, MoAHQ supports and sponsors educational seminars with our colleagues at MHA.

This year, MoAHQ is providing contributing sponsorship for the [HIIN Quality Convening](#), taking place in early summer, and the [96th Annual Missouri Hospital Association Convention & Trade Show](#) where MoAHQ will be hosting a full membership luncheon.

To learn more, visit www.MoAHQ.org, or contact MoAHQ President Missy Sutton at msutton@sgcmh.org.

Hospital Leadership and Quality Assessment Tool Survey Project

MHA is pleased to announce the opportunity for Missouri HIIN hospitals to join Phase II of the MHA Hospital Leadership and Quality Assessment Tool Survey Project. The survey is designed to provide hospitals with an assessment of how board members, C-suite members and clinical managers rate their performance on the structures, processes and leadership activities that are associated with high performance in clinical quality.

The HLQAT consists of two web-based surveys – the Senior Leadership Survey and the Clinical Management Survey. Each assesses insight regarding hospital safety culture across 12 domains correlated with high levels of clinical performance and outcomes. For more information, visit the [HLQAT website](#).

Phase II survey will be open April 1 through Aug. 31. Please contact Mary Shackelford at mshackelford@mhanet.com or 573/690-4740, or Alison Williams at awilliams@mhanet.com or 573/893-3700, ext. 1326 with any questions or to sign up to participate.

Upcoming Education Events

CPHQ Review Course Offered

MHA will offer a Certified Professional in Healthcare Quality exam review course July 16-17 at Tan-Tar-A Resort in Osage Beach. This interactive, two-day workshop with a National Association for Healthcare Quality certified instructor will use NAHQ CPHQ Review Course material. Participants will understand how accreditation, recognition programs and continuous readiness activities serve to provide quality oversight; determine how to collect, interpret and use data; perform and coordinate risk management activities; and recognize patient safety goals and priorities. Additional details are [available](#).

Registration — \$449 per person

HIIN-participating hospitals may apply for reimbursement through MHA's HIIN program. To qualify, participants must take the CPHQ exam within four weeks of course completion. The certificate from the completed review course and printed results from the completed exam must be

submitted by Aug. 21, 2018, to ensure reimbursement.

Buprenorphine Waiver Training

The State Targeted Response to the Opioid Crisis Grant, in partnership with the Missouri Coalition for Community Behavioral Healthcare, is providing a Buprenorphine Waiver [Training](#). This training is required to obtain a [waiver](#) from the U.S. Drug Enforcement Administration to prescribe buprenorphine, one of three medications approved by the FDA for the treatment of Opioid Use Disorder. The training will take place on Saturday, May 12, at the Holiday Inn Executive Center in Columbia, Mo. The presenter will be Daniel Vinson, M.D. [Registration](#) is required.

MHA, LeadingAge Missouri and Other State Associations Host Care Transitions Summit

Registration for the Second Annual Summit for Acute and Post-Acute Care Providers is open. This year's event will focus on insights and perspectives on care coordination and value-based payment. It serves as an excellent opportunity to have conversations with others across the care continuum. The Summit will take place on Thursday, April 19, at the Renaissance St. Louis Airport Hotel. Additional [details](#) are available. [Registration](#) required.

Resources

Quality Works[®] Expands Services

Quality Works[®] expanded its services to include expertise in facilitating and leading clinical quality, population health, safety collaborations and performance improvement education. These offerings include the following.

- hospital-based TeamSTEPS[®] training
- [Community Health Needs Assessment and implementation plan](#)
- [emergency preparedness program review](#)
- [medical group leadership and management strategies](#)

To learn how our experts may assist your facility, contact Sherry Buschjost at sbuschjost@mhanet.com.

[Medical Group Leadership and Management Series](#)

Hospitals and health care systems continue to expand outpatient clinics and services to better provide care for patients across the care continuum. With this growth and the rapid changes impacting health care, there is a greater need to better align clinical, operational and financial strategies with medical groups toward the Triple Aim.

Quality Works[®] launched a Medical Group Leadership and Management webinar series. The next webinar, "Access to Care," is scheduled for noon on Wednesday, April 25. [Registration](#) is required.

If you are interested in learning more about how Quality Works[®] can assist your organization with these strategies or the webinar series, please contact Sherry Buschjost at sbuschjost@mhanet.com.

More news can be found in [MHA Today](#).

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