



# Quality News

January 2018

## Join the Conversation

Find us on [LinkedIn](#).

## Upcoming Events

### Opioid Summit for Clinicians

Friday, March 2  
Marriott St. Louis West  
Click [here](#) to register.

## Virtual Events

### Aim for Excellence Webinar Series (formerly What's Up Wednesday?) ED Utilization – Trends and Practices

Wednesday, Jan. 3  
Noon  
Click [here](#) to register.

### CHNA Webinar

Tuesday, Feb. 6  
11 a.m.  
Click [here](#) to register.

### Aim for Excellence Webinar – Opioid Update

Wednesday, Feb. 7  
Noon  
Click [here](#) to register.

### CHNA Webinar

Tuesday, Feb. 20  
11 a.m.  
Click [here](#) to register.

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## Spotlight

### MHA Prepares for State Legislative Session

Each year, MHA releases a [Legislative Guide](#). This guide is developed to inform members of legislative priorities set by the MHA Board of Trustees. An important focus in 2018 will be the reauthorization of the Federal Reimbursement Allowance. The FRA is the main financial stream for the Medicaid program and brings additional dollars to Missouri hospitals. In addition, we will focus on initiatives to reduce regulatory burden and streamline government, and initiatives to limit abuses of lawsuits, as well as support and protect medical and nursing staff. From a purely clinical perspective, we have worked on legislation surrounding requirements for newborn eye drops, unlicensed assistive personnel, pharmacy technicians, blood draw consent and sepsis protocols, to name just a few. Sepsis protocols is a carry-over topic from the 2017 legislative session. Senator Sater introduced legislation in 2017, which would have required hospitals to develop sepsis protocols using narrow clinical guidelines with final protocols approved by the Department of Health and Senior Services. MHA is not opposed to hospitals having sepsis protocols; however, the hospital should be the one to decide the content of the protocol and not have to be burdened with unnecessary regulatory checkpoints. Senator Sater has re-introduced sepsis legislation for 2018. The content and impact of that legislation will be reviewed and acted upon accordingly.

The first day of the 2018 legislative session was Wednesday, Jan. 3. To date, there have been 147 bills filed in the Capitol. The majority of them impact health care in some way. Anyone can go to the Missouri House of Representatives [website](#) and search for current House bills. Likewise, the Missouri Senate [site](#) can be searched for current Senate bills. Below are just a few of the bills which have been filed that may be of clinical interest. Note, some of these topics have numerous bills that have been introduced in the House and Senate, each with a slightly different twist.

[SB 776](#) — related to the administration of vaccines

[SB 762](#) — establishes the Narcotics Control Act

[SB 745](#) — modifies provisions related to APRNs

[SB 723](#) — establishes requirement for hospitals to have sepsis protocols

[HB 1652](#) — modifies physician referrals to physical therapists

For additional MHA events, click [here](#).

[HB 1419](#) — requires certain health care professionals to complete annual suicide training

[HB 1707](#) — modifies notification requirements when someone is admitted to a mental health facility

[HB 1662](#) — would recognize the EMS personnel licensure interstate compact

This is just the beginning for the 2018 legislative session. Last year, more than 1,800 bills were introduced. We look forward to monitoring the legislative process at both the state and federal level, advocating on behalf of Missouri hospitals and keeping our members informed. It is common for MHA to solicit the opinion of our members throughout the legislative season, so please let us know your thoughts. Your comments or questions are always welcome. You can contact Sarah Willson at [swillson@mhanet.com](mailto:swillson@mhanet.com), or Ted Wedel at [twedel@mhanet.com](mailto:twedel@mhanet.com).

## ***MHA Initiatives and Programming Update***

### **SafeCulture Accelerator Project**

Hospitals participating in MHA's SafeCulture Accelerator Project have completed the survey phase of the project. Data analysis has been completed and shared with each hospital participant. The HLOAT survey period ended Dec. 31, 2017 for those participating hospitals, and data results will be shared in early January.

All hospitals participating in both surveys are now in the culture improvement phase and developing action plans to improve the culture of safety within their organization. Resurvey will begin in early summer 2018.

In partnership with MHA, , Beterra Health is offering the following free educational webinar to any Missouri hospital. All hospital executives; quality, safety, and risk leaders; nurse leaders; physician leaders; and anyone interested in patient safety culture are encouraged to attend.

### **Culture in Action: Developing and Supporting Unit-Based Action Plans**

Thursday, Jan. 25 at 1:00 p.m. Central Standard Time

[Register here](#).

Safety culture surveys are usually broken down at the unit or department level. The literature shows that unit-based cultures are most closely connected to clinical outcomes. However, developing and supporting unit-based action plans is a challenge for organizations of all sizes. This 45-minute discussion on developing a simple approach to unit-based safety culture improvement will cover the following.

- best practice for measuring safety culture at the unit level
- distributing results by department
- equipping unit leaders to facilitate culture improvement
- a simple action planning framework
- following up and tracking action plans

## ***MHA Hospital Improvement Innovation Network***

### **HIIN Update: Milestone 6 is on the Horizon!**

MO HIIN Hospitals have a chance to earn an additional \$475 for meeting the data submission requirements for Milestone 6 of the HIIN project. Hospitals need to submit at least 85 percent of their data for applicable

measures from October 2016 through October 2017 to be eligible.

Regional Bootcamps will take place in April 2018 and will be hosted in four cities across Missouri. The complementary Spring Bootcamp topic is designed to raise awareness of creating a safe work environment and will train participants on de-escalation techniques and behavioral response training. The techniques and response methods are designed to be supplementary to any training that may already be in place. Bootcamps are designed for middle managers and front-line staff.



The [HIIN Annual Meeting](#) will be held June 6-7 in Columbia at the Courtyard by Marriott. Day one will include breakout sessions and a closing, concluding with Dr. Joel Dvoskin's keynote presentation on ways to keep the behavioral health patient and hospital staff safe. Day two will be a working meeting where attendees will spend the day strategizing with their colleagues and hearing from subject matter experts and fellow hospitals on the topics of patient safety, high reliability, patient and family engagement, physician inclusion, and clinical quality improvement. We encourage planning ahead and bringing a team of different backgrounds from your organization to enrich discussions and broaden learning from different aspects.

### HIIN Lean Six Sigma Green Belt Project – Applications due by Friday, Jan. 12

The Missouri Hospital Association is pleased to announce the Lean Six Sigma Green Belt Project, offered exclusively to Hospital Improvement Innovation Network-participating hospitals.

Lean Six Sigma is a performance improvement platform with roots originating in the production and manufacturing industry. Its methodology builds upon a five-step process — Define-Measure-Analyze-Improve-Control — with an intense focus on the removal of errors, defects or “waste,” described as any step, motion or resource that does not add value to the process.

A recording of the informational [webinar](#), a [FAQ](#), the [flyer](#) and [application](#) for the Lean Six Sigma Green Belt Project are available to view on MHA's [website](#) under the QI & Data Resources tab. For question regarding the Lean Six Sigma Green Belt Project, please contact Amanda Keilholz at [akeilholz@mhanet.com](mailto:akeilholz@mhanet.com).

### Zero Heroes

Congratulations to the following hospitals, which are in the top 10 percent of Zero Heroes.

- Carroll County Memorial Hospital
- Cooper County Memorial Hospital
- Harrison County Community Hospital
- Iron County Medical Center
- Madison Medical Center

- Osage Beach Center for Cognitive Disorders
- Southeast Hospital of Ripley County
- Sullivan County Memorial Hospital

## ***Emergency Preparedness***

### **Emerging Infectious Disease Preparedness Workshop**

The National Ebola Training and Education Center is offering two complementary workshops in 2018.

[Register for Jan. 30-31 in Atlanta, Ga.](#)

[Register for March 27-28 in Omaha, Neb.](#)

Course topics include pathogens of concern, PPE 101 & 201, hands-on simulation skills sessions, emergency management, laboratory and clinical lab skills, leadership strategies to sustain readiness, and EMS/pre-hospital operations.

For more information, or to view the agenda, click [here](#).

Travel reimbursement for mileage, airfare, hotel and per diem is available from grant funding through the Missouri Hospital Association.

## ***Announcements***

### **Congratulations!**

The Leapfrog Group has recognized three Missouri hospitals with the Leapfrog Top Hospital award. Freeman Health System and Mercy Hospital St. Louis both received 2017 Top Teaching Hospital, and Mercy Hospital Joplin received Top General Hospital. Congratulations to all! Details on these awards can be found [here](#).

### **Next Month is American Heart Month**

February is a great time to remind patients, staff and local communities of the importance of heart health. Heart disease is the leading cause of death for men and women in the U.. accounting for one in four deaths annually. National Wear Red Day is Feb. 2. The "Go Red for Women" campaign was created in 2004 to bring awareness of heart disease and stroke as the number one killer of women. Visit [American Heart Association](#), [Go Red for Women](#) and [Healthfinder.gov](#) for more information and resources.

### **2018 PSO Calendar**

The 2018 Patient Safety Organization educational [calendar](#) is now available to PSO members on the MHA website.

## ***Resources***

[Opioid Toolkit](#) — Recent updates were made to MHA's interactive opioid toolkit, which provides access to current national and Missouri research, as well as practice and policy guidance to address the opioid epidemic.

[Community Health Needs Assessment Resources](#) — From assessment to implementation, MHA can work in partnership with your staff to complete all, or parts of, a CHNA that complies with Internal Revenue Service requirements. For more information, contact Sherry Buschjost at [sbuschjost@mhanet.com](mailto:sbuschjost@mhanet.com).

## ***Quality Reporting News***

**CMS Updates QRDA I Conformance Statement Resource**

Details can be found [here](#).

**CMS Releases OQR Times Newsletter**

Details can be found [here](#).

**CMS Selects Random Sample Of Hospitals For Chart Abstracted And HAI Measures Validation**

Details can be found [here](#).

**CMS Issues Supplemental Document To OQR Specifications Manual**

Details can be found [here](#).

**CMS Releases Hospital Quality Reporting Center Fall 2017 Newsletter**

Details can be found [here](#).

**CMS Updates IPFQR Resources**

Details can be found [here](#).

**CMS Releases OQR Specifications Manual Version 11.0a**

Details can be found [here](#).

More news can be found in [MHA Today](#).

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