



Radiology/Imaging: DiagnosticSite Certification Requirement

MO HealthNet Providers,

Since February 1, 2016, MO HealthNet has utilized DiagnosticSite. This is a standardized medical imaging safety and quality program designed to assess and credential medical imaging equipment, personnel, and policies of facilities that perform diagnostic imaging services.

Enrolled MO HealthNet providers that provide imaging services are required to participate in this program. Each facility that intends to perform high-tech and/or cardiac imaging procedures for MO HealthNet participants **must** receive DiagnosticSite certification from HealthHelp

It is each facility's responsibility to comply with the DiagnosticSite certification process as further described below:

- For sites that have never been certified, contact HealthHelp at <https://portal.healthhelp.com/radsitenet/registration.aspx>
- For sites that have already been certified through HealthHelp's DiagnosticSite process for another payer, the current certification will fulfill the MO HealthNet requirement. (Certification renewal will be the same as the existing scheduled certification renewal process for that site).
- Hospitals providing imaging services are exempt from the DiagnosticSite certification process.

Providers that have been certified for DiagnosticSite for another payer must contact HealthHelp to confirm your certification is valid for MO HealthNet. If you do not confirm the status of your current certification, it is possible that you will not be listed as a rendering provider in the PA process for MO HealthNet participants.

Providers will be responsible for reassessing their facility/equipment every two years. You will receive a 45 day notice prior to the expiration date. If your facility acquires new equipment after you are certified, you must log in and report your new equipment.

Providers can complete their DiagnosticSite certification online at:
<https://portal.healthhelp.com/radsitenet/registration.aspx>

For more **information on DiagnosticSite Certification**, please contact Program Support:

- Email: SiteSupport@HealthHelp.com
- Phone: 1-800-506-2560
- Fax: 1-800-546-7081

For provider and policy issues regarding MHD Clinical Services Programs, including Pharmacy, The Missouri Rx Plan (MORx), Psychology, Exceptions, and Medical Precertifications, email us at: clinical.services@dss.mo.gov.

*Questions and comments regarding any other issues should be directed to:
ask.MHD@dss.mo.gov*