Fiscal Year 2024 Hospital-Acquired Condition Reduction Program Scoring Calculations Review and Correction Period

The Hospital-Specific Report (HSR) for the fiscal year (FY) 2024 Hospital-Acquired Condition (HAC) Reduction Program is now available in the Hospital Quality Reporting (HQR) system. The Centers for Medicare & Medicaid Services (CMS) give hospitals 30 days to review their HAC Reduction Program data and submit questions about the calculation of their results. **The 30-day Scoring Calculations Review and Correction period begins on August 30, 2023, and ends at 11:59 p.m. PT on September 28, 2023**.

Accessing the HSR

You can now download the FY 2024 HAC Reduction Program HSR from the HQR system.

The HQR system requires users to have a Health Care Quality Improvement System (HCQIS) Access Roles and Profile (HARP) account with access to Managed File Transfer (MFT) to log on.
Follow the steps below to access your HSR in the HQR System:

- Log into the HQR System using your HARP Account. Select **Log in**.
- Choose the authentication method. Select **Next**.
- Enter your code. Select **Next**.
- Go to the navigation menu on the left side of your screen.
- Select Program Reporting. Select Claims-Based Measures.
- Select the Release Year (e.g., select 2023 for FY 2024 HSR), Program as HAC Reduction Program, and the report. **Select Export**.

If you have any issues accessing your HSR, please contact the CCSQ Service Center at QNetSupport@cms.hhs.gov or call (866) 288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. Eastern Time. For questions related to HARP registration, please visit the HARP Help webpage or contact qnetsupport@cms.hhs.gov.

Claims-Based Measure Report Video
To watch a short video on how to view your claims-based measure reports, please visit this link: https://www.youtube.com/watch?v=3DEE8lcuf_w

How to submit questions about an HSR

During the Scoring Calculations Review and Correction period, a hospital <u>can</u> review and request corrections to the following:
- Measure result for the CMS Patient Safety and Adverse Events Composite (CMS PSI 90) measure,
- Measure scores for all measures in the program,
- Total HAC Score, and

- Payment reduction status.

During the Scoring Calculations Review and Correction period, hospitals <u>cannot</u> request corrections to the following:
- Underlying claims data for the CMS PSI 90 measure (this includes adding new claims to the data extract CMS used to calculate the results), or
- Reported number of healthcare–associated infections (HAIs), standardized infection ratios, and reported central-line days, urinary catheter days, surgical procedures performed, or patient days for the Centers for Disease Control and Prevention's National Healthcare Safety Network HAI measures.

CMS encourages hospitals to review their HSR and submit questions as soon as possible. Hospitals can submit questions and requests via the [QualityNet Question and Answer Tool](#) (new users will need to create a new account). For general questions, select "Ask a Question" and then select "HACRP" from the program list and the most appropriate topic from the topic list.

Hospitals may submit requests for correction during the Scoring Calculations Review and Correction Period, as well as any questions or concerns about the calculations, to the [QualityNet Question and Answer Tool](#) by the final day of the Scoring Calculations Review and Correction Period. When submitting a question, select "HACRP Review & Correction Requests" as the topic; hospitals should include the following with their questions:

- CMS Certification Number (CCN)
- Hospital name
- Hospital address
- Contact's name, phone number, and email address
- Scores to be reviewed (include all that apply):
  - CMS PSI 90 measure result
  - CMS PSI 90 measure score
  - Central Line-Associated Bloodstream Infection measure score
  - Catheter-Associated Urinary Tract Infection measure score
  - Colon and Abdominal Hysterectomy Surgical Site Infection measure score
  - Methicillin-resistant *Staphylococcus aureus* bacteremia measure score
  - *Clostridium difficile* Infection measure score
  - Total HAC Score
- Reason for the request (that is, specific details for the request)

Hospitals should not include personal identifiable information (PII) or protected health information (PHI) in their requests for corrections. The HSR contains discharge-level data protected by the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Any disclosure of PII or PHI should only be in accordance with, and to the extent permitted by, the HIPAA Privacy and Security Rules and other applicable law. When referring to the contents of the HSR, ONLY use the ID Number associated with the claim(s) in question. Do NOT send PII/PHI in your question.

Educational Webinar and Tutorial Video

On **September 7, 2023, at 2 p.m. Eastern Time (ET)**, CMS will host an educational webinar: *Overview of the FY 2024 Hospital-Acquired Condition Reduction Program.* The webinar will provide a high-level overview of the FY 2024 HAC Reduction program and includes details on program updates, methodology, HSRs, and the Review and Correction Period. You may register for the webinar using this link. The presentation slides and recording will be available after the presentation on the Hospital VBP Archived Events page of QualityReportingCenter.com.

Additional information

- When a hospital downloads their HSR, a user guide is included that describes the FY 2024 program, updates to the program methodology, information in the HSR, and procedures for reviewing and replicating results.

- To help hospitals replicate the results in their HSR, a Microsoft Excel replication example is available by request using the QualityNet Question and Answer Tool. Select "HACRP – Hospital-Acquired Condition Reduction Program" from the program list and "HSR replication example" as the topic.

- More information about the FY 2024 HAC Reduction Program HSR is available on the QualityNet website (account not required) and the CMS website.