



Hospitals Support A Healthier Missouri
2018 Community Investment Report



In 2016,
Missouri hospitals provided
\$1.26 BILLION
in uncompensated care.

\$537,665,974 (Bad Debt)

+

\$718,700,547 (Charity Care)

Put into
perspective,
the **\$719 million**
in charity care is
equivalent to
the following.



701,039 FREE
emergency department
visits every year

OR



17,327 FREE
physician office visits
every day

OR



5.9 MILLION FREE
mammograms
every year

Missouri's hospitals invest in their communities in various ways. One of the most important is hospitals' role in providing a safety net for individuals who need medical services but can't afford their care. But, this is not the only contribution hospitals make to improve individual and community health. Hospitals invest in services and programs — often outside of the hospital — to improve lives community-wide and provide an important economic foundation through employment and capital investments.

Providing Access To Health Services

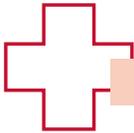
For those without insurance or adequate coverage, hospitals provide a safety net for care. With hundreds of thousands of uninsured Missourians, this investment is essential. Health insurance coverage opens the gateway to prevention and management of chronic health conditions. Unfortunately, not all Missourians have access to health insurance.

Hospitals' annual contribution to providing this care and supporting these programs is known as "community benefit." Although this is not the only way hospitals support their communities, it is a powerful reflection of the commitment.

Hospitals' community benefits include support of programs like Medicare and Medicaid — which seldom pay the full cost of providing care — to building a strong health care workforce for the future. In addition, hospitals donate to local causes, hold clinics and health events to screen for health problems, and often provide health improvement guidance.

Medicaid paid hospitals **\$624 million less** than the cost of providing care in 2016 — an increase of **\$128 million** from 2015.

Hospitals are the center of most communities' emergency medical care systems. Hospitals invest millions in preparing for all types of natural and man-made emergencies to serve their communities in times of need. These activities promote community resiliency.



In 2016, Missouri hospitals invested in the following.

HEALTH PROFESSIONALS EDUCATION	FREE CLINIC SERVICES	DONATIONS
\$385 MILLION	\$17 MILLION	\$92 MILLION
UNPAID MEDICARE	UNPAID MEDICAID	TOTAL (includes uncompensated care)
\$616 MILLION	\$624 MILLION	\$3 BILLION

Community Investment

Hospitals are economic engines in the communities they serve. Despite significant and ongoing payment cuts, hospitals continue to hire employees and invest in their physical plants. And these investments have direct and indirect benefits in communities throughout the state.

The 120 Missouri hospitals participating in the report had a significant impact on the statewide economy in 2016.



158,659
full-time equivalent hospital employees



\$1.8 BILLION
capital investment

Between 2015 and 2016, charity care provided by Missouri hospitals increased by nearly **\$78 million.**



Community Benefit: Improving Care, Protecting Patients

Hospitals serve patients and improve the health care system through their investments in better patient care in the hospitals and in the community. They work to avoid readmissions, understand the sociodemographic factors that influence healing and improve the delivery of care in the hospital to produce value by reducing unnecessary care and cost.

Hospitals conduct research, reach into the community to support healing and adopt best practices in care to improve results and support wellness.



Access hospital-specific data at www.focusonhospitals.com



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