

Capital Region Medical Center

We at CRMC have suspended all volunteering until further notice.

Carroll County Memorial Hospital

As of today, we are temporarily suspending all of our volunteer services until further notice. We sent them the attached [letter](#).

Citizens Memorial

We have suspended all volunteer activity for an indefinite time. We have a hospitality house here at CMH that offers cancer patients a place to stay overnight if they are from out of town and need a place to stay. We will continue to keep this staffed by volunteers as the guests are referred from a doctor and have to be examined before they can stay. Difficult times for sure.

Lafayette Regional Medical Center

Our facility has suspended the volunteer program until further notice.

Lake Regional Health System

The following decisions will be **effective Monday, March 16, through Friday, April 17**, or until further notice.

- Volunteers will not report to work as of Monday, March 16. Many of them are among the group the CDC has identified as at-risk for more severe symptoms if they were to become ill. For their safety, we are asking them to remain at home for the next 30 days.
- Community education and support groups hosted at Lake Regional facilities have been cancelled. In addition, we will not host any outside groups (of any size) within our meeting space.
- All work-related travel has been suspended.
- Visits by sales reps and vendor are restricted. Contacts must be approved through Mike Dow, who will follow up with more information.

Mercy Hospital Joplin

Mercy Hospital Joplin has suspended all of our Volunteer Services and Vendor Sales, effective 3/15/2020. For planning purposes, we set this suspension with an initial end date of June 30, realizing we will be calling them back as soon as we receive the all clear.

Mercy Hospital Springfield

Mercy has suspended volunteer coverage in Joplin and Rogers, AR. Mercy Springfield has restricted those under the age of 18. Over the weekend our NICU, pediatric units, and labor and delivery have suspended volunteer coverage.

Phelps Health

As of this morning, our hospital is limiting as much as possible the number of non-essential people in our facilities. We are discontinuing all volunteer activities until further notice.

Saint Francis Healthcare System

We are suspending volunteer services in an effort to keep our most vulnerable stakeholders well.

1. Beginning Friday, March 13, volunteers will no longer be on-campus until further notice. If you have a volunteer in your department, it is the department's responsibility to staff that position or role.
2. The Tower Gift Shop will have limited hours and will be open Monday through Friday, 10 a.m. to 2 p.m. staffed by a paid colleague.

SSM Health St. Mary's Hospital – Jefferson City

SSM announced Friday (effective today): While we acknowledge the important role our volunteers serve across our ministries, we want to limit their exposure to COVID-19. As such, we are suspending all hospital volunteer activity.

SSM Health St. Joseph Hospital – St. Charles

SSM Health has suspended all volunteers coming into the hospitals and the Auxiliary will put plans on hold for at least 3 weeks. Below is the email we sent to all volunteers and auxiliaries.

Dear Friends and Colleagues,

I want to provide you with an update on our preparedness and response efforts regarding COVID-19 (Coronavirus). We continue to take every precaution to ensure your safety and that of our patients, visitors and communities. As such, we have decided to implement some additional guidelines. These are effective immediately and will remain in place until further notice:

Volunteers: While we acknowledge the important role our volunteers serve across our ministries, we want to limit their exposure to COVID-19. As such, we are suspending all hospital volunteer activity.

To comply with the policy above we would ask that all volunteers stay home during their shift and be safe. More details to come as they are made available.

Thanks for all you do for SSM Health St. Joseph Hospital and be safe.

Truman Medical Centers

We have currently suspended all volunteer duties for senior volunteers and those of high risk due to underlying health conditions. We have informed all other that they should follow self-screening guidelines and cease duties if they have symptoms of fever, cough, shortness of breath or have been around anyone that has tested positive or has recently traveled.

We are not allowing any volunteers into our long-term care area.

We have ceased all volunteer activities for Pet Partners.

We will reevaluate the situation moving forward to determine if we will cease all volunteer activities in order to limit opportunities for the spread of infection.