

## COVID-19 Long-Term Care Bed Availability Portal FAQs

### I. Why was the Long-Term Care Bed Availability Portal developed?

Missouri Hospital Association, Missouri Health Care Association and Leading Age Missouri members asked to have a way to easily communicate bed availability among hospitals and facilities. Hospitals voiced the need to be able to easily identify facilities who were able to take admissions. The associations worked with the Department of Health and Senior Services who developed a long-term care bed availability portal.

### II. Are Long-Term Care Facilities required to report their bed availability?

No. This is a voluntary process. Certainly, hospitals can encourage facilities to report their information to improve coordination communication, but the department is not going to require facilities to report.

### III. When will the dashboard be available?

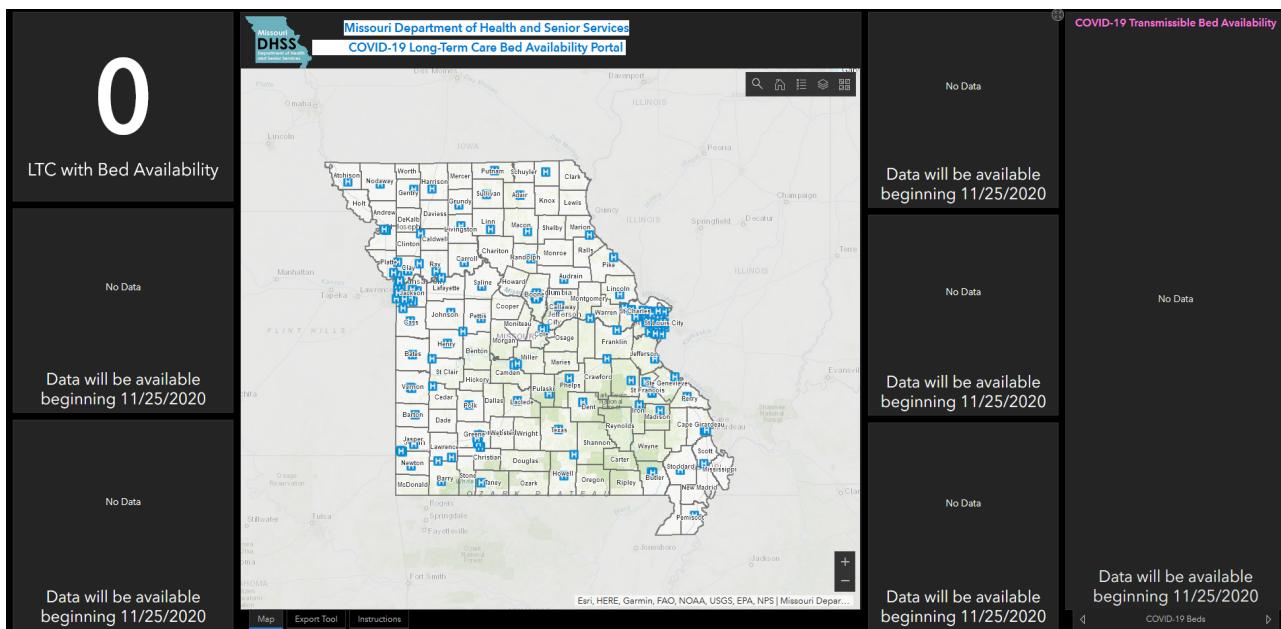
Wednesday, November 25 will be the first day facilities are emailed with a special survey link to go in and provide their facilities information. The information will immediately begin to populate the dashboard and be available to hospitals.

### IV. Who should the hospital contact if there are data problems with the dashboard?

Questions with the technology should go to Holly Withrow at [Holly.Withrow@oa.mo.gov](mailto:Holly.Withrow@oa.mo.gov). Other questions or feedback specifically related to hospitals can be provided to Sarah Willson, [swillson@mhanet.com](mailto:swillson@mhanet.com), or Kara Amann-Kale, [KAmann-Kale@mhanet.com](mailto:KAmann-Kale@mhanet.com).

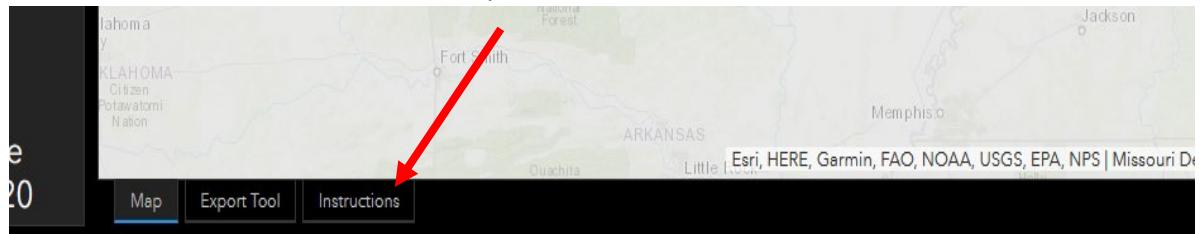
### V. Where can the dashboard be accessed?

<https://mophep.maps.arcgis.com/apps/opsdashboard/index.html#/f1e0745f93fe46b482d8ff4585f821bf>



**VI. Are there instructions on how to export the data?**

Yes. Click on ‘Instructions’ under the map for information about how to use the dashboard.



**VII. Do hospital staff need a special log-in to access the dashboard site?**

No. Just launch the [link](#) provided whenever additional information is needed.

**VIII. Can we access information by region?**

Yes. The functionality of the site is based on zooming in and out of the map. To see statewide data on the dashboard, ensure the whole map is viewed. To look at a specific region, zoom in on the region desired. You will notice the data on the dashboard changes the granular you zoom in on the map. You can also use the “Export Tool” noted in the above picture to identify a particular facility, location or region and export data that can then be sorted and used to inform hospital operations.