



Missouri Department of Health and Senior Services

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Informational Memo for Missouri Hospitals

Discharge Planning for Patients Requiring Support from Home Health, Hospice, and Home and Community Based Services Providers (HCBS): Special Considerations for PPE Shortages

This memo is being sent to assist hospital staff responsible for discharge planning to have the information they need to effectively plan for a safe discharge during the period of COVID-19.

Due to the nationwide shortage of PPE, Home Health, Hospice and HCBS providers may not have an adequate supply of PPE to support a patient upon discharge. It is important for discharge planning staff to communicate with the patient/family and any potential provider to determine if there is a need for home provider support and that the provider has an adequate PPE supply to care for the patient prior to discharge.

Home Health and Hospice

Hospital staff are encouraged to proactively contact Home Health and Hospice providers in their area to identify those that have PPE and are currently able to accept patients at discharge.

Listing of Home Health or Hospice Agencies: <https://health.mo.gov/safety/homecare/directory.php>

Medicaid Home and Community Based Services

Patients may not advise hospital staff if they are currently receiving and reliant on in-home services for their daily care; they most likely will assume these services will continue as normal upon their return home. Hospital staff are encouraged to inquire if patients are receiving these services, and who their current provider is in order to contact the provider and determine if the provider is able to continue delivering care.

If the provider is unable to continue delivering this daily care, state staff can assist in locating an alternative provider. Hospital staff can utilize the contacts below to assist in this process.

For seniors and disabled adults:

Attachment: Division of Senior and Disability Services Contact Map

For children:

Attachment: Special Health Care Needs Contact Map

For developmentally disabled individuals:

Attachment: Division of Developmental Disabilities Regional Offices

Map of Regional Offices: <https://dmh.mo.gov/dev-disabilities/regional-offices>

If you have questions regarding the information in this memo, please contact LTSS@health.mo.gov.

www.health.mo.gov

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The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

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