



Policy and Practice Reference Guide: Behavioral Health

Questions	Solutions
What are the practice guidelines for using telehealth for psychiatric care?	The American Psychiatric Association has created videos and information to help. See here .
Are there any webinars to help me further my knowledge of using telepsychiatry?	Yes, there are many free webinars and courses you can use. See here .
How does licensing work for telemental health? Do I need different licenses?	Holding professional state licensure and complying with state laws. See here for further information .
Is the scope of practice different when seeing a patient through telemental health?	Providers offering telemental health services shall ensure that the level of care is the same as an in-patient. See here .

Questions	Solutions
How do you begin a telemental health visit?	All persons at both sites shall be identified to all participants at the beginning of a session. See here .
What should be documented during a telemental health session?	Name and credentials of the provider and name of the patient, and more. See here .
What is the procedure if there is an emergency during the session?	Procedures for the management of mental health emergencies should be included in the provider's protocol. See here .
What if my practice sees children can they use telemental health?	Yes, children have responded positively to videoconferencing. See here for more .