A Sign of Hope, Health and Healing

MISSOURI HOSPITAL ASSOCIATION

94th Annual Convention & Trade Show

Nov. 2-4, 2016 ■ Tan-Tar-A Resort ■ Osage Beach, Mo.

HAPPY BIRTHDAY

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To learn more about everyday heroes, visit www.mohospitals.com.

A Sign of Hope, Health and Healing

How can health care be fixed through leadership and innovation? What does the next era of health care reform look like? How can we connect the dots for population health by broadening health care's perspective and potential? Hospitals face a myriad of stresses and today's dynamically changing health care environment makes everything a bit harder, yet there has never been a more exciting time to be in health care. Follow the blue "H" to hear stories that stir the soul about heroes, helpers and healers. Missouri hospitals are vital to their communities, friends and families. Missouri hospitals are a sign of hope, health and healing.

At MHA's 94th Annual Convention & Trade Show, our outstanding national speakers will share their views on our health care environment and provide insight on how hospitals can continue to be a sign of hope, health and healing for communities across Missouri. Fifteen personal membership groups will offer specialized programming, including the opportunity to learn the latest trends for health professions and network with colleagues.

Julie L. Quirin, FACHE
MHA Board Chair

Herb B. Kuhn
MHA President and CEO

You'll want to visit the extensive Exhibit Hall showcasing the newest products and services. All convention attendees are invited to the Welcoming Reception from 4:30 to 7 p.m. Wednesday, Nov. 2, in the Exhibit Hall for complimentary beverages and hors d'oeuvres. Then, join us for dinner and an unforgettable performance by Starship! The show will include greatest hits, such as "We Built This City," "Nothing's Gonna Stop Us Now," "It's Not Over ('Til It's Over)" and "Sara."

On Thursday, start your day by returning to the Exhibit Hall at 7:30 a.m. for coffee, light breakfast and grand prize winner postings. Be sure to visit exhibitors and enter for prize drawings. Sponsor and exhibitor prize winners will be posted in the exhibit hall at 10:15 a.m. during the Mid-Morning Refresher, which offers assorted treats and beverages.

On Thursday evening, plan to attend the Leadership Recognition Reception and Installation and Recognition Banquet. The banquet honors MHA's incoming board chair and recognizes the recipient of MHA's highest honor, the Distinguished Service Award. Recipients of the Visionary Leadership Award also will be recognized. This year, two new prestigious awards will be presented, the Trustee of the Year Award and the Aim for Excellence Award.

On behalf of the Missouri Hospital Association, we welcome you to the 2016 convention!

NEW APP!

DOWNLOAD THE FREE MHA CONVENTION APP

The MHA Convention App is full of great features like the event schedule, speaker and exhibitor information, and more! Maximize your time by building a personal schedule, connect with other attendees and receive instant alerts about important event information. Download now using the QR code at left or visit www.tripbuildermedia.com/apps/mha.

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CONVENTION OVERVIEW

Coffee and light breakfast will be provided in the Exhibit Hall on Thursday from 7:30 to 8:45 a.m.

WEDNESDAY, NOV. 2

7 A.M.
Convention Registration Desk Opens — Grand Ballroom Foyer

7:30 A.M.
Rural Hospital Council Meeting and Breakfast — Redbud Room — ticket required

8 A.M.
Exhibit Set Up — Exhibit Hall

Personal Membership Group Meetings — various locations

9 A.M.
Executive Briefing — Salon B
"Fixing Health Care Through Leadership and Innovation"
Chris Trimble
Adjunct Professor
Tuck School of Business at Dartmouth
The Dartmouth Institute for Health Policy and Clinical Practice
Norwich, Vt.

10:45 A.M.
Federal Reimbursement Allowance (FRA) Participants Meeting — Parasol I

11:30 A.M.
MHA Board Meeting and Luncheon — Room 64

2:30 P.M.
MHA Psychiatric Network Meeting — Parasol I

3 P.M.
Exhibit Hall Opens — everyone welcome

3:30 P.M.
MHA Annual Business Meeting — Parasol II

4:30 P.M.
Welcoming Reception — Exhibit Hall — everyone welcome

Personal Membership Group Meetings Adjourn

7 P.M.
Dinner Buffet/Entertainment — Grand Ballroom — Starship — ticket required — cash bar available — everyone welcome

Exhibit Hall Closes

Convention Registration Desk Closes

THURSDAY, NOV. 3

7 A.M.
Convention Registration Desk Opens — Grand Ballroom Foyer

American College of Healthcare Executives Breakfast and Awards Recognition — Parasol I — ticket required

Personal Membership Group Meetings — various locations

7:30 A.M.
Exhibit Hall Opens/Grand Prize Winners Posted — complimentary coffee/light breakfast available — last chance to register for sponsor and exhibitor prize drawings

8:45 A.M.
Exhibit Hall Closes for Opening General Session

9 A.M.
Opening General Session — Salons B/C
"The Next Era of Health Care Reform: Beyond Value-Based Purchasing"
Don Berwick, M.D.
Former Administrator
Centers for Medicare & Medicaid Services

Founding CEO
Institute for Healthcare Improvement
Boston

10:15 A.M.
Mid-Morning Refresher/ Sponsor and Exhibitor Prize Winners Posted — Exhibit Hall — Prizes must be claimed during this time.

11 A.M.
General Session — Salon A
"Don't Break the Rules, Change the Game"
Bennet Omalu, M.D.
President and Medical Director
Bennet Omalu Pathology

Associate Physician Diplomate
UC Davis Medical Center Department of Medical Pathology and Laboratory Medicine
Sacramento, Calif.

Exhibit Hall Closes

12:15 P.M.
MHA Awards Luncheon — Salon B — ticket required — everyone welcome

1 P.M.
HIDI Solutions Analytics Training Demonstrations — Room 64

2:15 P.M.
General Session — Salon A
"Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential"
Laura Adams
President and CEO
Rhode Island Quality Institute
Belmont, Mass.

5:30 P.M.
Leadership Recognition Reception — Salon B — everyone welcome — *sponsored by Missouri Health and Educational Facilities Authority*

6:30 P.M.
Installation and Recognition Banquet — Salon C — ticket required — cash bar available — everyone welcome

Convention Registration Desk Closes

FRIDAY, NOV. 4

7 A.M.
Convention Registration Desk Opens — Grand Ballroom Foyer

7:30 A.M.
MHA-Member Roundtable Breakfast — Salon B — ticket required — MHA-member hospitals only
Herb B. Kuhn
President and CEO
Missouri Hospital Association
Jefferson City, Mo.

Personal Membership Group Meetings — various locations

9 A.M.
General Session — Salon A
"Charlie Cook's Look Ahead: 2016 Election and Beyond"
Charles E. Cook
Editor and Publisher
The Cook Political Report
Washington, D.C.

Personal Membership Group Meetings — various locations

Convention Registration Desk Closes

3 P.M.
Adjournment

Appropriate Attire — Business casual for all sessions and events; casual attire for the Wednesday entertainment and business attire for the Thursday banquet.

Convention Evaluations — Evaluations will be emailed to participants after the convention concludes.

Questions? MHA staff is available to assist you at the on-site registration area in the Grand Ballroom Foyer.

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EXECUTIVE BRIEFING

9 A.M. ▪ WEDNESDAY, NOV. 2 ▪ SALON B

"Fixing Health Care Through Leadership and Innovation"

Chris Trimble
Adjunct Professor, Tuck School of Business at Dartmouth
The Dartmouth Institute for Health Policy and Clinical Practice

Contracts that reward value instead of volume are spreading. This is powerful progress in the effort to fix health care, but changing incentives is only step one. The rest of the job — fixing the care — is up to innovators on the front lines. Across the country, there are tens of thousands of opportunities to build new care teams that will transform the way health care is delivered. However, there will be little progress on the largest opportunities without one essential ingredient: physician leadership. Chris Trimble will dissect the challenges faced by leaders of innovation in health care delivery and identify specific, step-by-step solutions to maximize success.

OPENING GENERAL SESSION

9 A.M. ▪ THURSDAY, NOV. 3 ▪ SALONS B/C

"The Next Era of Health Care Reform: Beyond Value-Based Purchasing"

Don Berwick, M.D.
Former Administrator, Centers for Medicare & Medicaid Services
Founding CEO, Institute for Healthcare Improvement

The current atmosphere of concern and conflict regarding health care transformation is in large measure a product of a collision between two historic eras in America — professional dominance and external accountability. Achieving what our communities need and can have — the Triple Aim of better health for populations, better care for individuals and lower per capita cost through improvement — will require bold and collaborative redesigns. That likely will not emerge from ongoing conflict. Instead, we need — and can craft — a third era founded on common interest. Don Berwick, M.D., will explore the principles and commitments that can provide a foundation for the third era and describe ways that hospitals can help.

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Jill Wenger, Human Resources Director
Atchison Hospital, Atchison, Kansas

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GENERAL SESSIONS

11 A.M. ■ THURSDAY, NOV. 3 ■ SALON A

"Don't Break the Rules, Change the Game"

Bennet Omalu, M.D.
President and Medical Director, Bennet Omalu Pathology
Associate Physician Diplomate, UC Davis Medical Center Department of Medical Pathology and Laboratory Medicine

Bennet Omalu, M.D., helped change American football, professional sports, and how the world perceives traumatic brain injuries. Omalu brings to the stage a rare combination of humility and fervor, as he shares his story of going from humble beginnings in war-torn Nigeria to becoming one of the biggest disrupters in the history of sports and medicine. He details the challenges he faced taking on the National Football League and other top U.S. franchises to ensure that the truth — and risk — of chronic brain damage was known, understood, accepted and at all costs, prevented.

2:15 P.M. ■ THURSDAY, NOV. 3 ■ SALON A

"Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential"

Laura Adams
President and CEO, Rhode Island Quality Institute

Few would dispute that the U.S. health care system is not performing at its potential. The problems are highly complex and no entity acting alone can solve them. As new payment models begin to reward healthy populations, the greatest opportunity to transform health care may lie in involving "unusual suspects" in our communities — patients and consumers. Laura Adams will address what is needed to create a health care system worthy of the patient's trust — a new definition of health, new ways to tell the truth about our performance and a recognition that the patient/consumer already is in control of their health.

9 A.M. ■ FRIDAY, NOV. 4 ■ SALON A

"Charlie Cook's Look Ahead: 2016 Election and Beyond"

Charles E. Cook
Editor and Publisher, *The Cook Political Report*

For more than two decades, Charlie Cook has been a trusted and accurate voice on all things political. Once deemed "the Picasso of election analysis" by *The Wall Street Journal*, his expertise and encyclopedic knowledge of American politics has been featured on a myriad of news outlets. Using poll numbers, economic indicators and historical data, Cook will discuss political and legislative environments for the 2016 election and beyond in a balanced, non-partisan way, just days before the U.S. presidential election.

YOU'RE INVITED!

These events are open to all convention attendees.

WEDNESDAY, NOV. 2
4:30 - 7 P.M. ▪ EXHIBIT HALL

Welcoming Reception

Enjoy complimentary beverages and hors d'oeuvres while visiting exhibitors and networking with other health care professionals.

WEDNESDAY, NOV. 2
7 - 9:30 P.M. ▪ GRAND BALLROOM

Dinner Buffet and Entertainment*

Kick-off MHA's convention with Starship. While performing as Jefferson Airplane in the 1960s, the current incarnation of what is now Starship began in 1979 when Mickey Thomas joined Paul Kanter to resurrect JA's follow-up group Jefferson Starship. The show will include greatest hits, such as "We Built This City," "Nothing's Gonna Stop Us Now," "It's Not Over ('Til It's Over)" and "Sara." As Mickey gets ready to start a new chapter in a career that has spanned 40 years, his voice is on fire and the music is a compelling blend of then and now.

THURSDAY, NOV. 3
12:15 - 2 P.M. ▪ SALON B

MHA Awards Luncheon*

Network with your peers and celebrate the work of your colleagues as they are honored by MHA and personal membership groups for their outstanding service to the health care community.

THURSDAY, NOV. 3
5:30 - 6:30 P.M. ▪ SALON B

Leadership Recognition Reception

sponsored by Missouri Health and Educational Facilities Authority

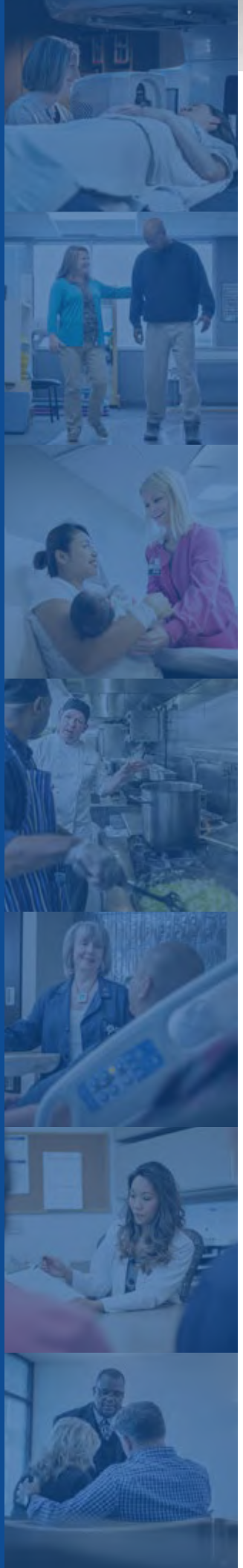
This gathering is an annual favorite among convention attendees. Don't miss the opportunity to network with your colleagues and enjoy complimentary hors d'oeuvres and beverages before dinner. The MHA Board of Trustees, district council presidents and personal membership group presidents are recognized for their contributions to MHA and Missouri hospitals.

THURSDAY, NOV. 3
6:30 P.M. ▪ SALON C

Installation and Recognition Banquet*

Join us as we install MHA's new board chair and recognize the recipient of our highest honor, the Distinguished Service Award. Recipients of the Visionary Leadership Award also will be recognized. This year, two new prestigious awards will be presented, the Trustee of the Year Award and the Aim for Excellence Award.

*Meal ticket required. Please see registration form.



MHA SPECIAL INTEREST MEETINGS

Tuesday, Nov. 1 — Pre-Convention Meetings		
1 – 4:30 p.m.	Salon B	**Immersion Pilot Project Showcase Meeting**

Wednesday, Nov. 2		
7:30 – 9:45 a.m.	Redbud Room	**Rural Hospital Council Meeting and Breakfast** — complimentary ticket required — RHC-member hospitals only
10:45 – 11:30 a.m.	Parasol I	**Federal Reimbursement Allowance Participants Meeting** — presented by MHA and MHA Management Services Corporation staff
2:30 – 3:30 p.m.	Parasol I	**MHA Psychiatric Network Meeting**

Thursday, Nov. 3		
7 – 8:30 a.m.	Parasol I	**American College of Healthcare Executives Breakfast and Awards Recognition** — Janet Weckenborg, MHA, FACHE, Vice President of Operations, Capital Region Medical Center, Jefferson City, Mo. — ticket required
1 – 5 p.m.	Room 64	**HIDI Solutions** — Analytics Training Demonstrations will be provided at 1:30 p.m. and 4 p.m. — Robert Sutter, Director of Training, Saint Louis University Center for Outcomes Research, and Hospital Industry Data Institute and MHA Management Services Corporation staff

Friday, Nov. 4		
7:30 – 8:30 a.m.	Salon B	**MHA-Member Roundtable Breakfast** — Salon B — ticket required — MHA-member hospitals only — Herb B. Kuhn, President and CEO, Missouri Hospital Association, Jefferson City, Mo.

MARK YOUR CALENDAR!

MHA's 95th Annual Convention & Trade Show will be held Nov. 1-3, 2017, at Tan-Tar-A Resort in Osage Beach.

TRADE SHOW SCHEDULE

193 booths with the latest products and services available to health care providers!

WEDNESDAY, NOV. 2

3 P.M.
Exhibit Hall Opens

4:30 P.M.
Welcoming Reception — complimentary hors d'oeuvres and refreshments

7 P.M.
Exhibit Hall Closes

THURSDAY, NOV. 3

7:30 A.M.
Exhibit Hall Opens — complimentary coffee and light breakfast

Grand Prize Winners Posted

8:45 A.M.
Exhibit Hall Closes for Opening General Session

10:15 A.M.
Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted

11 A.M.
Exhibit Hall Closes*

**Exhibitors are responsible for delivering unclaimed prizes.*

Sponsor Prizes

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One-night stay

Holiday Inn Executive Center – Columbia
One-night stay and breakfast for two

Holiday Inn South County Center – St. Louis
One-night stay

InterContinental Kansas City at the Plaza
One Friday night stay in superior accommodations with plaza view

Old Kinderhook – Camdenton
Two-night stay at the Lodge of Old Kinderhook, two rounds of golf with cart and two skate sessions

Renaissance St. Louis Airport Hotel
Two-night weekend stay with breakfast

Stoney Creek properties – Columbia, Independence and St. Joseph
Romantic getaway gift basket including two-night stay

Tan-Tar-A Resort – Osage Beach
Two-night stay, two rounds of golf and breakfast buffet for two

A special thank you to APS, our elite sponsor, for its generous support of MHA's 94th Annual Convention & Trade Show. Be sure to visit APS at Booth 32 in the exhibit hall.

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Number of Analytic Advantage® Reports Accessed	27,376
Number of HIDI-Participating Hospitals	159
Number of Data or Reports Released in Support of MHA Advocacy Efforts	63
Number of Help Desk Contacts	4,909
Number of On-site Educational Offerings	100
Number of Webinars	22
Number of Discharges Processed and Edited	14 million
Number of Clinical Portal Data Submissions	315
Data Decisions Made?	Unlimited

calendar year 2015

NATIONAL PROFILE	
Number of Authorized Users	6,303
Number of Analytic Advantage® Reports Accessed*	109,457

For more information or to participate in additional HIDI Programs, contact Theresa Roark at 573/893-3700 or *troark@mhanet.com.*

CONTINUING EDUCATION

American College of Healthcare Executives — The MHA Center for Education is authorized to award 5.75 hours of pre-approved ACHE Qualified Education credit (non-ACHE) for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

Registered Nurses — The MHA Center for Education is an approved provider of continuing nursing education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Midwest Multistate Division approval as a provider is awarded to the MHA Center for Education in recognition of its ability to provide quality educational activities. Approved provider status does not include approval or endorsement of any commercial products at this educational activity. All planners, content experts and presenters participating in continuing education activities provided by the MHA Center for Education must adhere to a fair, unbiased and evidence-based approach to presenting content and must declare any relationships with commercial organizations.

Participants must attend each session in its entirety and complete an evaluation provided on site to receive a certificate of attendance and continuing education credits.

Following the personal membership group sessions for HACHCA, MAHE, MoAHQ and MONL, participants will be able to:

- identify health care disparities and how to achieve health equity.
- evaluate work life balance and how to make changes to achieve it.
- express how community health workers can work with discharge planners and hospital social workers to help improve health outcomes for hospital patients.

PERSONAL MEMBERSHIP GROUP Meetings

The following personal membership group meetings are open to all registered convention attendees, unless otherwise noted. For more information about additional MHA-sponsored meetings and social events, please see the "Convention Overview" on Page 5.

Attorneys: Missouri Society of Health Care Attorneys — MSHCA

Approval of MCLE hours is pending.

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
10:30 a.m.	Parasol II	"Consolidation in the Health Care Marketplace " — Richard D. Sanders, Partner, The Sanders Law Firm, P.C., Atlanta
Noon	Parasol I	MSHCA Business Meeting and Luncheon — ticket required — MSHCA members only
1 p.m.	Parasol II	"The Elements of an Effective Corporate Compliance Program" — Joanie Peterson, Corporate Compliance Officer, Liberty Hospital
2 p.m.	Parasol II	"Cyber Uncertainty" — Michael Hannan, Manager, and Kyle A. Konopasek, Manager, CBIZ MHM, LLC, Kansas City, Mo.
3 p.m.	Parasol II	"Preparing for HIPAA Compliance Audits" — Sheryl Feutz-Harter, J.D., MSN, Attorney, Bryan Cave LLP, Kansas City, Mo.
3:40 p.m.		Adjournment

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

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Auxilians: Missouri Association of Hospital Auxiliaries — MAHA

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WEDNESDAY, NOV. 2

8 a.m.	Crystal Ballroom	MAHA and MAHVRP Vendors Set Up
9:30 a.m.	Room 70	MAHA Board Meeting
11 a.m.	Crystal Ballroom	Doors Open/Visit Vendors
11:30 a.m.	Crystal Ballroom	MAHA Luncheon — ticket required
12:45 p.m.	Crystal Ballroom	Welcome and Introductions — Paula Pierce, MAHA Convention Chair, Capital Region Medical Center, Jefferson City, Mo. and Sheryl McClary, CAVS, MAHVRP Convention Chair, Manager of Volunteers/Gift Shop, Christian Hospital, St. Louis
12:55 p.m.	Crystal Ballroom	Vendor/Sponsor Presentations/Visit Vendors
1:15 p.m.	Crystal Ballroom	"Leading in a Time of Transition" — Wendy Biro-Pollard, CVA, Austin, Texas
2:15 p.m.	Crystal Ballroom	Health Break/Visit Vendors
3 p.m.	Crystal Ballroom	"Leading in a Time of Transition" — continued
5:15 p.m.	Crystal Ballroom	Announcements/Closing Remarks
5:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
10:30 a.m.	Crystal Ballroom	Visit Vendors
11 a.m.	Crystal Ballroom	Gift Shop Session — "What's Your Style?" — Ginger Taylor, Gift Shop Manager, CoxHealth, Springfield, Mo.
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required — presentation of auxiliary awards
2:15 p.m.	Crystal Ballroom	Town Hall Open Forum
3:15 p.m.	Crystal Ballroom	Health Break/Visit Vendors
3:45 p.m.	Crystal Ballroom	Announcements/Vendor Drawings for Prizes
4 p.m.	Crystal Ballroom	MAHA House of Delegates Meeting/Vendor Displays Closed
5 p.m.	Crystal Ballroom	Announcements/Adjournment

FRIDAY, NOV. 4

7:45 a.m.	Crystal Ballroom	Photo Session — 2016-2017 officers and directors
8 a.m.	Crystal Ballroom	MAHA Installation Breakfast — ticket required
9 a.m.	Crystal Ballroom	2016 MAHA President's Remarks — Lea Bousman, MAHA President, Mercy Hospital Springfield
9:15 a.m.	Crystal Ballroom	Installation of Officers — Terri McLain, President Emeritus, Mercy Hospital Washington
9:30 a.m.	Crystal Ballroom	Remarks and Presentation of 2017 State Project — Nancy Redhage, incoming MAHA President, Mercy Hospital Washington
10:30 a.m.		Adjournment

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Chaplains: Missouri Chaplains Association — MCA

WEDNESDAY, NOV. 2

11:30 a.m.	Black Bear Lodge Restaurant	Executive Committee Luncheon
1 p.m.	Room 77	"The Chaplain as a Bridge on the Journey Home" — Michael A. Coleman, Retired Chaplain, Columbia, Mo.
4 p.m.		Adjournment
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
Noon	Room 77	MCA Roundtable Discussion and Luncheon — "Current Issues in Chaplaincy" — Chaplain Allen Clark, President, Missouri Chaplains Association, Chaplain, Hannibal Regional Healthcare System — ticket required — MCA members only
2 p.m.		Adjournment
2:15 p.m.	Salon A	MHA General Session — "Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential" — Laura Adams

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

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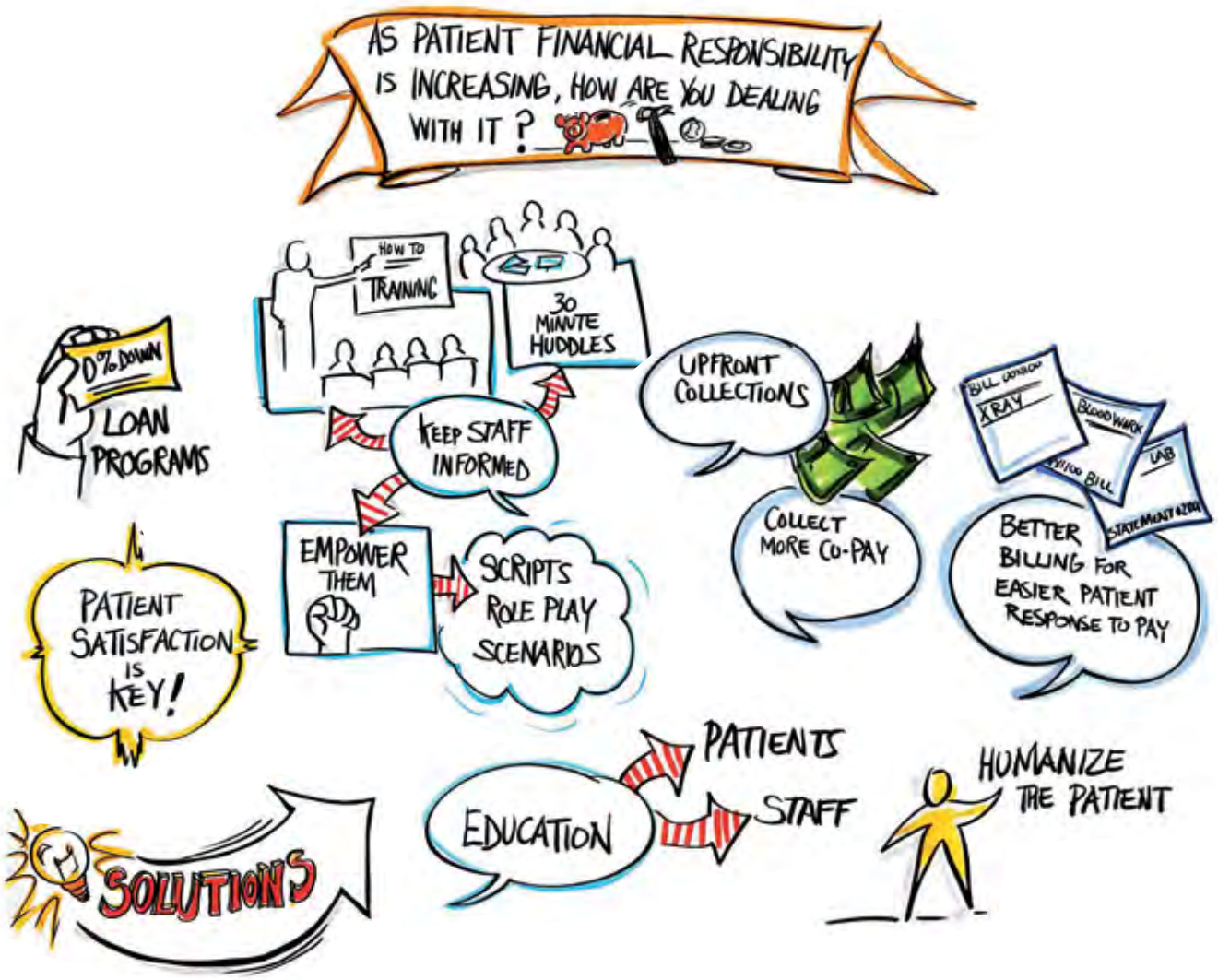

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PERSONAL MEMBERSHIP GROUP Meetings

Educators: Missouri Association for Healthcare Education — MAHE

WEDNESDAY, NOV. 2

9 a.m.	Salon B	MHA Executive Briefing — "Fixing Health Care Through Leadership and Innovation" — Chris Trimble
10:30 a.m.	Salon A	"Improving Performance Excellence and Population Health by Addressing Disparities" — Tomás León, President and CEO, AHA Institute for Diversity in Health Management, Chicago
Noon		Lunch on Your Own
1:30 p.m.	Salon A	"Hospitals and Community Health Workers – Leverage an Underutilized Partnership to Improve Outcomes" — John Esslinger, M.D., MMM, Chief Medical Officer, UnitedHealthcare Community Plan, Overland Park, Kan.
2:45 p.m.		Adjournment
3 p.m.	Exhibit Hall	Open to All Convention Attendees
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
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11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required
2:15 p.m.	Salon A	MHA General Session — "Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential" — Laura Adams

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

Engineers: Missouri Society for Healthcare Engineering — MOSHE

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required
1:30 p.m.	Room 62	MOSHE Business/Membership Meeting
2 p.m.	Room 62	"Test and Balancing for Pressure Sensitive Spaces" — Douglas A. Ratley, President, Dynamic Air Solutions, St. Louis
4 p.m.		Adjournment
4:30 p.m.	Suite 376	MOSHE Members' Reception

FRIDAY, NOV. 4

9 a.m.	Black Bear Lodge Restaurant	MOSHE Board Meeting
11 a.m.		Adjournment

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Financial Managers: Healthcare Financial Management Association – Show-Me Chapter — HFMA

WEDNESDAY, NOV. 2

11:30 a.m.	Room 61	HFMA Membership Luncheon — complimentary ticket required — HFMA members only
12:30 p.m.	Room 61	"Exploring Team-Based Models of Care Impact on Population Health and Total Cost of Care" — Tammy Kritzer, RHIA, Principal, CliftonLarsonAllen, Austin, Minn.
2 p.m.	Room 61	Break
2:30 p.m.	Room 61	"Why Hackers Are Targeting Health Care" — Sarah Badahman, CHPSE, CEO and Founder, HIPAAtrek, St. Louis
4 p.m.		Adjournment
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required
2:15 p.m.	Salon A	MHA General Session — "Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential" — Laura Adams

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

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PERSONAL MEMBERSHIP GROUP Meetings

Human Resources: Missouri Society for Healthcare Human Resources Administration — MSHHRA

WEDNESDAY, NOV. 2

11 a.m.	Black Bear Lodge Restaurant	MSHHRA Board Meeting and Luncheon
1 p.m.	Room 74	"Department of Labor 'White Collar' Exemption Changes" — Timothy Davis, Partner, Constangy, Brooks, Smith & Prophete, Kansas City, Mo.
2:30 p.m.	Room 74	Break
2:45 p.m.	Room 74	"Human Resources Legal Update" — Timothy Davis, Partner, Constangy, Brooks, Smith & Prophete, Kansas City, Mo.
4 p.m.		Adjournment
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
12:15 p.m.	Room 74	MSHHRA Business Meeting, HR Roundtable/Best Practices and Box Lunch — complimentary ticket required — MSHHRA members only
2:15 p.m.	Salon A	MHA General Session — "Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential" — Laura Adams

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

Information Managers: Missouri Health Information Management Association — MoHIMA

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required
1 p.m.	Room 70	"Patient Matching: The Complexity and Importance in Today's Health Care" — Julie A. Dooling, MSHI, RHIA, CHDA, MoHIMA President-Elect, Just Associates, Ozark, Mo., and Teresa Thomas, BBA, RHIT, CPC, MoHIMA President, Ethics, Revenue Integrity, Saint Luke's Health System, Kansas City, Mo.
2 p.m.		Adjournment
2:15 p.m.	Salon A	MHA General Session — "Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential" — Laura Adams

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

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Medical Staff Services: Missouri Association of Medical Staff Services — MoAMSS

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" u, M.D.
12:15 p.m.	Northwinds/ Suite G	MoAMSS Annual Business Meeting and Luncheon — comp — MoAMSS members only
1 p.m.	Suite G	"Evolving MSP" — Merella Schandl, B.S., CPC diate Past President, Memorial Hospital East, Shil
2:15 p.m.	Salon A	MHA General Session — "Conn n Health: Broadening Health Care's P Laura Adams
3:30 p.m.	Suite G	"Transitions of Medi Executive Director, Mercy Credentialing and Data Center, S
5 p.m.		Adjou

MoAMSS location change. Contact Tracy Brooks at tracy.brooks@mercy.net for more information.

FRIDAY, NOV. 4

9 a.m.	Suite G	Attitude is Showing" — Pete Rearden, Owner, Pete Rearden Speaks, xas
10 a		ittle Attitudes Make a Big Difference" — Pete Rearden, Owner, Pete Rearden Speaks, Irving, Texas
11:15 a.m		"Lean Process" — Allison Rhodes, MoAMSS President, Director of Mercy CVS, Mercy Hospital Springfield
12:15 p.m.	Northwinds	MoAMSS Board Meeting and Buffet Luncheon — "NAMSS Update" — Diane Meldi, Executive Director of Medical Staff Services, Mercy Credentialing and Data Center, Springfield, Mo. — complimentary ticket required — MoAMSS members only
1:15 p.m.	Suite G	"Achieving the Credentialing Trifecta — Real Results in Alignment Between Hospital Credentialing, Provider Enrollment and Delegation" — Amy Niehaus, Consultant, The Greeley Company, Danvers, Mass.
3 p.m.		Adjournment

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Nurses: Missouri Organization of Nurse Leaders — MONL

WEDNESDAY, NOV. 2

7:30 a.m.	Salon A	MONL Board Meeting and Breakfast
9 a.m.	Salon B	MHA Executive Briefing — "Fixing Health Care Through Leadership and Innovation" — Chris Trimble
10:30 a.m.	Salon A	"Improving Performance Excellence and Population Health by Addressing Disparities" — Tomás León, President and CEO, AHA Institute for Diversity in Health Management, Chicago
Noon	Salon A	MONL Annual Membership Meeting and Luncheon — "Work. Life. Balance." — Nelda Godfrey, Associate Dean, School of Nursing, University of Kansas, Kansas City, Mo. — ticket required — MONL members only
1:30 p.m.	Salon A	"Hospitals and Community Health Workers – Leverage an Underutilized Partnership to Improve Outcomes" — John Esslinger, M.D., MMM, Chief Medical Officer, UnitedHealthcare Community Plan, Overland Park, Kan.
2:45 p.m.		Adjournment
3 p.m.	Exhibit Hall	Open to All Convention Attendees
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Salon A	MHA General Session — "Don't Break the Rules, Change the Game" — Bennet Omalu, M.D.
12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required — presentation of MONL awards
2:15 p.m.	Salon A	MHA General Session — "Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential" — Laura Adams

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

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Patient Advocates: Heart of America Chapter for Healthcare Consumer Advocacy — HACHCA

WEDNESDAY, NOV. 2

9 a.m.	Salon B	MHA Executive Briefing — "Fixing Health Care Through Leadership and Innovation" — Chris Trimble
10:30 a.m.	Salon A	"Improving Performance Excellence and Population Health by Addressing Disparities" — Tomás León, President and CEO, AHA Institute for Diversity in Health Management, Chicago
Noon	Black Bear Lodge Restaurant	HACHCA Member Luncheon
1:30 p.m.	Salon A	"Hospitals and Community Health Workers – Leverage an Underutilized Partnership to Improve Outcomes" — John Esslinger, M.D., MMM, Chief Medical Officer, UnitedHealthcare Community Plan, Overland Park, Kan.
2:45 p.m.		Adjournment
3 p.m.	Exhibit Hall	Open to All Convention Attendees
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

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FRIDAY, NOV. 4

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Blane Markley at 913.327.5110 or bmarkley@spencerfane.com.

Purchasing and Materials Managers: Missouri Association of Healthcare Purchasing and Materials Management — MAHPMM

WEDNESDAY, NOV. 2

10:30 a.m.	Black Bear Lodge Restaurant	MAHPMM Board Meeting and Luncheon
2 p.m.		Adjournment
3 p.m.	Exhibit Hall	Open to All Convention Attendees
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

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10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11:30 a.m.	Room 71	MAHPMM Business Meeting and Box Lunch — complimentary ticket required — MAHPMM members only
Noon	Room 71	"Supply Chain's Role in Maximizing Effectiveness of Electronic Health Records" — Nancy LeMaster, Vice President of Supply Chain Management, BJC HealthCare, St. Louis
1:30 p.m.	Room 71	"Supplier Rationalization and Supplier Scorecard" — Jeremy Soucek, Director of Strategic Sourcing, BJC HealthCare, St. Louis
3 p.m.		Adjournment

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

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Quality: Missouri Association for Healthcare Quality — MoAHQ

WEDNESDAY, NOV. 2

9 a.m.	Salon B	MHA Executive Briefing — "Fixing Health Care Through Leadership and Innovation" — Chris Trimble
10:30 a.m.	Salon A	"Improving Performance Excellence and Population Health by Addressing Disparities" — Tomás León, President and CEO, AHA Institute for Diversity in Health Management, Chicago
Noon	Room 72	MoAHQ Membership Meeting and Luncheon — ticket required — "Updates on Regulatory Changes From the CMS Perspective" — Richard Curtis, M.S., R.N., HACP, Chief Executive Officer, Center for Improvement in Healthcare Quality, McKinney, Texas
1:30 p.m.	Salon A	"Hospitals and Community Health Workers – Leverage an Underutilized Partnership to Improve Outcomes" — John Esslinger, M.D., MMM, Chief Medical Officer, UnitedHealthcare Community Plan, Overland Park, Kan.
2:45 p.m.		Adjournment
3 p.m.	Exhibit Hall	Open to All Convention Attendees
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

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12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required
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FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

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Social Workers: Missouri Association of Social Work Leaders in Health Care — MASWLHC

WEDNESDAY, NOV. 2

9 a.m.	Room 76	"Social Work Ethics: Meeting the Challenges in the Trenches" — Tamitha Overly, ACSW, CSWM, LBSW-IP, BSBA, Executive Director, National Association of Social Workers – Missouri Chapter, Jefferson City, Mo.
10:30 a.m.	Room 76	Energy Break
10:45 a.m.	Room 76	"Social Work Ethics: Meeting the Challenges in the Trenches" — continued
Noon	Room 76	MASWLHC Annual Business Meeting/Box Lunch — complimentary ticket required — MASWLHC members only
1 p.m.	Room 76	"Care Connections: Assuring Seniors Their Services" — Marilyn Gunter, MSW, Director of Care Management, Care Connections, Warrensburg, Mo.
3 p.m.	Room 76	"Survival of Our Role: Today's Demands With Less Resources" — Brandie Filer, MSW, Director of Social Services, Ste. Genevieve County Memorial Hospital, Sainte Genevieve, Mo.
4:30 p.m.	Exhibit Hall	Welcoming Reception — everyone welcome

THURSDAY, NOV. 3

7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	Exhibit Hall	Mid-Morning Refresher/Sponsor and Exhibitor Prize Winners Posted
11 a.m.	Room 76	"What's New With State Services?" — Kathryn Sapp, LCSW, Bureau Chief of Home and Community Services, Missouri Department of Health and Senior Services, Jefferson City, Mo.
Noon	Room 76	MASWLHC Pizza Luncheon — complimentary ticket required — MASWLHC members only
12:15 p.m.	Room 76	"30-Day Readmissions and Beyond" — Alison Williams, MBA-HCM, BSN, R.N., Vice President of Clinical Quality Improvement, Missouri Hospital Association, Jefferson City, Mo.
2:15 p.m.	Salon A	MHA General Session — "Connecting the Dots for Population Health: Broadening Health Care's Perspective and Potential" — Laura Adams
3:30 p.m.	Room 76	"Resiliency: What Keeps Me Inspired" — Linda Jones, MSW, ACSW, LCSW, Director of Social Services, Golden Valley Memorial Healthcare, Clinton, Mo.

FRIDAY, NOV. 4

7:30 a.m.	Black Bear Lodge Restaurant	MASWLHC Breakfast — "Hospital Education for Discharge Planning: General Inpatient or Respite" — Brittney DeFrais, Marketing Director, Hospice Compassus, Osage Beach, Mo. — MASWLHC members only
9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook

WHERE YOU RECOVER AFFECTS **HOW** YOU RECOVER

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Transitional Care Hospitals

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Kindred Hospital St. Louis
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Kindred Hospital St. Louis – St. Anthony's
314.525.8100 • www.khstanthonys.com

Inpatient Rehabilitation Hospital

St. Luke's Rehabilitation Hospital
314.317.5711 • www.stlukesrehabhospital.com

MO TDD/TTY# 866.735.2460

Kindred Hospitals of Missouri

Volunteer Resource Professionals: Midwest Association for Healthcare Volunteer Resource Professionals — MAHVRP

(Program sponsors include Collette Travel Services, Designer Direct, Kilbourne and Kilbourne, Masquerade, MPG Tandem, Scrubs & Beyond/Life Uniform and Shoe Roads Productions.)

WEDNESDAY, NOV. 2

11 a.m.	Crystal Ballroom	Doors Open/Visit Vendors
11:30 a.m.	Sycamore	MAHVRP Informal Luncheon — MAHVRP members only — sponsored by MPG Tandem
12:45 p.m.	Crystal Ballroom	Welcome and Introductions — Sheryl McClary, CAVS, MAHVRP Convention Chair, Manager of Volunteers/Gift Shop, Christian Hospital, St. Louis and Paula Pierce, MAHA Convention Chair, Capital Region Medical Center, Jefferson City, Mo.
12:55 p.m.	Crystal Ballroom	Vendor/Sponsor Presentations/Visit Vendors
1:15 p.m.	Drawing Room Terrace (DRT)	"Balance Work and Life in a Crazy, Connected World!" — Cathy Newton, Consultant, PRT Consulting, Inc., Platte City, Mo.
2:15 p.m.	DRT	Health Break/Visit Silent Auction
	Crystal Ballroom	Visit Vendors
2:30 p.m.	DRT	"Balance Work and Life in a Crazy, Connected World!" — continued
4 p.m.	DRT	Announcements/Closing Remarks
4:30 p.m.	DRT	MAHVRP General Membership Meeting and Installation of Officers
5:30 p.m.		Adjournment

THURSDAY, NOV. 3

7 a.m.	Main Lobby	MAHVRP Fun Run/Walk
7:30 a.m.	Exhibit Hall	Complimentary Coffee/Light Breakfast/Grand Prize Winners Posted — everyone welcome
9 a.m.	Salons B/C	MHA Opening General Session — "The Next Era of Health Care Reform: Beyond Value-Based Purchasing" — Don Berwick, M.D.
10:15 a.m.	DRT	Visit Silent Auction
	Crystal Ballroom	Visit Vendors
10:30 a.m.	DRT	"CONNECT – How to Get Great Results in Teamwork"— Cathy Newton, Consultant, PRT Consulting, Inc., Platte City, Mo.
12:15 p.m.	Salon B	MHA Awards Luncheon — ticket required — presentation of MAHVRP Award for Excellence
2 p.m.	DRT	Last Chance to Visit Silent Auction
	Crystal Ballroom	Last Chance to Visit Vendors
2:15 p.m.	DRT	"Change Ready or Change Resistant" — Cathy Newton, Consultant, PRT Consulting, Inc., Platte City, Mo.
3:30 p.m.	DRT	MAHVRP 2016 Goal Presentations — Increase Membership, Education Support — including CAVS Workshop, Emotional Support to Colleagues and Template to Prove Value of Volunteer Program
5 p.m.	DRT	Announcements/Silent Auction Closes/Displays Closed and Removed/Adjournment
6:30 p.m.		Dinner at Bandana's — MAHVRP members only — sponsored by Scrubs and Beyond

FRIDAY, NOV. 4

9 a.m.	Salon A	MHA General Session — "Charlie Cook's Look Ahead: 2016 Election and Beyond" — Charles E. Cook
10:30 a.m.	Black Bear Lodge Restaurant	MAHVRP 2017 Board Member Planning Meeting/Lunch

HOTEL INFORMATION

Tan-Tar-A Resort
State Road KK, Box 188TT
Osage Beach, MO 65065
Phone: 573/348-3131 or 800/826-8272
Fax: 573/348-8629

To reach Tan-Tar-A Resort, take U.S. 54 Expressway to State Road KK exit.

Make hotel reservations and payments for rooms directly with Tan-Tar-A Resort by calling 573/348-3131 or 800/826-8272, or registering online at Tan-Tar-A.com. Reservations must be made or received by Monday, Oct. 3. Use the code "MHAR" to access group reservations. Rates are $114 for a standard room, $164 for a one-bedroom suite and $207 for a two-bedroom suite.

Tan-Tar-A's main resort complex encompasses buildings A, B, C, D and E, and the guest rooms and suites situated near the marina on the point. Room availability in Buildings A and E is limited. The remaining buildings will be available on a first-come, first-served basis. Then, reservations will be scheduled in the estates. To facilitate planning, individuals requiring handicap accessible rooms or requesting special accommodations because of physical limitations should submit their requests in writing to MHA by Friday, Sept. 16.

Overnight Reservations and Cancellation Policy

All major credit cards, or a personal or company check, will be accepted to guarantee overnight reservations. To avoid charges to your credit card, cancellations must be made by Monday, Oct. 17. If you do not show for the indicated arrival date, your credit card will be charged for one night's stay and any remaining nights canceled.

Transportation

Guests staying in the estates complex are provided shuttle service for transportation to and from their rooms. Please allow 20 minutes of travel time one way. To request shuttle service, dial extension "2" and give your estate room number. The shuttles are always on call.

HOURS	SCHEDULE
7 to 9 a.m.	every 15 to 20 minutes
9 a.m. to 4:30 p.m.	dial "2" for shuttle
4:30 to 6:45 p.m.	every 15 to 20 minutes
6:45 p.m. to 7 a.m.	dial "2" for shuttle

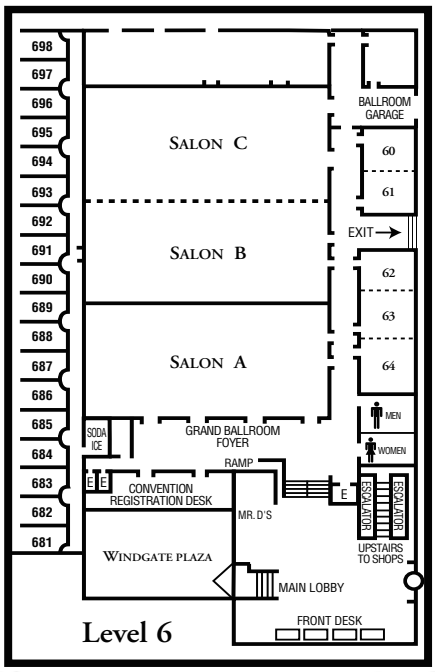
Emergency Information

Dial "11" and explain your needs. Security staff is available.

VISIT THE TRADE SHOW IN WINDGATE HALL ON LEVEL 5!

LAKE OF THE OZARKS
TAN-TAR-A RESORT
GOLF CLUB, MARINA & INDOOR WATERPARK

BUILDING A & B
(Meeting and Facilities Directional Map)



Building B Meeting Rooms

Crystal Ballroom: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past all the gift shops, down three flights of stairs to the Social Lobby. At the Social Lobby, take the short flight of carpeted steps up to the Crystal Ballroom, on the left.

Drawing Room Terrace: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past all the gift shops, down three flights of stairs to the Social Lobby. At the Social Lobby, take the short flight of tile steps down, go past the entrance to the Black Bear Lodge Restaurant and the Bowling Alley. Proceed down the ramp, turn right and go straight ahead to the Drawing Room Terrace.

Hawthorn: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past the #1 Gift Shop. Hawthorn is on the right side of the hallway, across from Wood'n Ya WanIt.

Sycamore: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past Wood'n Ya WanIt. Sycamore is on your left before Lindee's.

Magnolia: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past all the gift shops, down one flight of stairs. Magnolia is on your right.

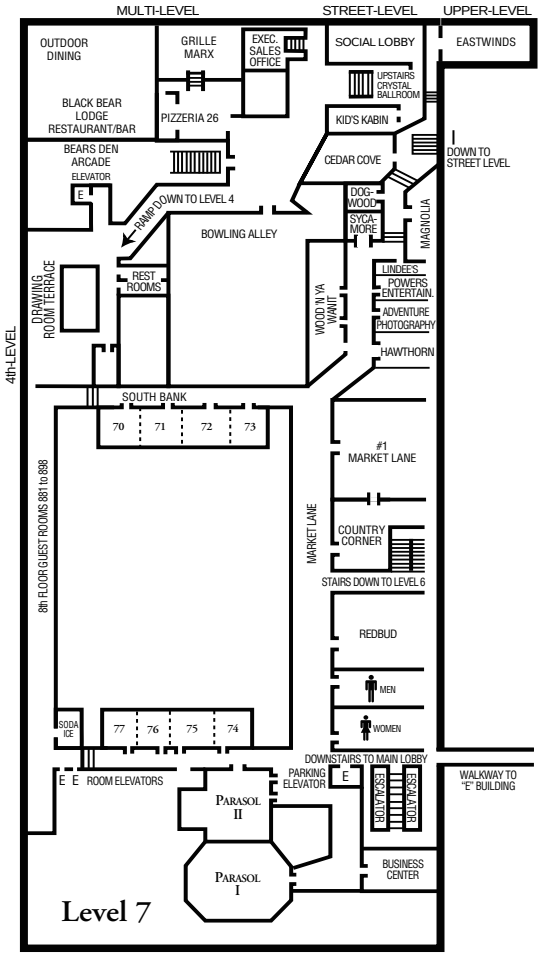
Dogwood: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past all the gift shops, down one flight of stairs. Dogwood is on your left.

Cedar Cove: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past all the gift shops, down two flights of stairs. Instead of going down the next flight of stairs to the Social Lobby, Cedar Cove is on your left.

Eastwinds: On the 7th floor of Building A (floor above the Main Lobby) go down Market Lane, past all the gift shops, down two flights of stairs. Instead of going down the next flight of stairs to the Social Lobby, go around to your left, up a short flight of steps. Eastwinds is on your right.

Building A - Windgate Hall

Windgate Hall: Located on the 5th floor of Building A. From the Grand Ballroom Foyer on the 6th floor, either take the parking garage elevator or the stairs down one floor to Windgate Hall.



Going to the Crystal Ballroom?
Have trouble with stairs?

Take the connecting corridor from Building A to Building B: From Building A, go to the double elevators where the guest rooms in Building A are located. Ride to Level 4. Go through the guest room hallway, exiting at the far end. Turn left and follow the hallway to Building B. Continue past the Bears Den Arcade windows, up the ramp, and past the bowling alley. Just to the left of the Bowling Alley entrance, go up a short flight of tiled steps. At the top, turn around to your left and go up a flight of carpeted steps. You have arrived at Crystal Ballroom!

If you are in a mobility assistive device and are unable to maneuver any amount of stairs, please contact Guest Services at Extension 5 or 573-348-8623 for assistance.

Building D Meeting Rooms

Northwinds: Take the escalator or elevator from the Main Lobby to the catwalk to Building E. Cross the catwalk, walking to the 3rd level of Building E. Go left at Building E's main corridor and exit into the stairwell. Exit the building using the door on your left. Go across the road and into Building D, entering through the double glass doors on your left. Northwinds is straight ahead.

Suite G: Take the escalator or elevator from the Main Lobby to the catwalk to Building E. Cross the catwalk, walking to the 3rd level of Building E. Go left at Building E's main corridor and exit into the stairwell. Exit the building using the door on your left. Go across the road and into Building D, entering through the double glass doors on your left. Suite G is straight ahead, on your right.

51-12LP

Family of Reat Underwood, donor

At Midwest Transplant Network, we congratulate these Missouri hospitals on receiving the Excellence in Donation Award – recognition for their lifesaving contributions to organ and tissue donation.

Centerpoint Medical Center† *
The Children's Mercy Hospital†
Freeman Health System *
Liberty Hospital†
Lee's Summit Medical Center†
Mercy Hospital *
Mosaic Life Care† *
North Kansas City Hospital†
Research Medical Center *
Saint Luke's Hospital†
Saint Luke's North Hospital†
St. Mary's Medical Center†

† tissue | * organ

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WE'RE WORKING TOWARD A BRIGHTER FUTURE
where organs and tissues are always available to those in need.

Register to become an organ and tissue donor at **midamericatransplant.org**.

Sisters Kate and Abbi
LIVER AND KIDNEY RECIPIENTS

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inspired by life

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2016 SPONSORS AND EXHIBITORS

COMPANY	PHONE	DESCRIPTION	BOOTH	WEBSITE
360 Degree Medicine	417/598-1408	emergency physician staffing	25	www.360degreemedicine.com
360 Energy Engineers	785/766-5630	turnkey engineering and construction management	97	
ACI Boland Architects	816/763-9600	planning, design, interiors	73	
Advanced Net Providers	913/955-3837	voice and data solutions	8	
Advanced TeleHealth Solutions	888/812-0888	remote patient monitoring	72	
Airgas USA, LLC a subsidiary of Air Liquide	314/644-0745	medical gas and equipment	115	
Alberici Healthcare Constructors	314/733-2403	health care construction	48	
Anthem Blue Cross Blue Shield	314/923-4444	health insurance	50	
ApolloMD	866/827-6556	physician services	24	www.apollomd.com
APS	913/327-8730	supply chain services, revenue enhancement and workforce solutions	32	www.apskc.org
APS Staffing	913/327-7605	workforce solutions	31	www.apskc.org
Archimages, Inc.	314/965-7445	architecture/interiors/plans	166	
Arjohuntleigh	816/805-8728	medical beds and safe patient handling equipment	113, 114	
Armstrong Medical Industries, Inc.	800/323-4220	carts/suction/Heine/Broselow	186	
Arvest Bank	913/261-2265	banking and lending services	41	
ASI Signage Innovations	314/421-2288	interior/exterior/digital signage solutions	93	
athenahealth, Inc.	800/981-5084	cloud-based services for EHR	26	www.athenahealth.com
A'viands	888/872-3788	food and services management	84	
Background Check Advantage	573/893-3700	background screening services	29	www.backgroundcheckadvantage.com
Bellevue University	800/756-7920	education and training	40	www.corporatelearning.com
BKD CPAs & Advisors	417/865-8701	CPA and advisory services	23	www.bkd.com
Blue Valley Hospital	866/274-5774	hospital and clinic	69	
Carl A. Nelson & Company	319/754-8415	health care construction	142	
CBIZ MHM, LLC	816/945-5500	accounting services	129	
Center for Improvement in Healthcare Quality	866/324-5080	accreditor of acute care hospitals	9, 10	
Center for Patient Safety	888/935-8272	patient safety	71	
Central Bank	573/634-1234	commercial payments solutions	127	
Cerner Corporation	816/221-1024	health information technology	16	www.cerner.com
Chem-Aqua, Inc.	800/527-9921	water treatment	92	
CliftonLarsonAllen LLP	314/925-4300	CPAs/consultants/advisors	19	www.claconnect.com
Clinical Radiologists, S.C.	877/723-0880	professional radiology services	53	
Community Blood Center of Greater Kansas City	816/968-4040	blood and blood products	7	
Culligan Industrial Water	636/931-2268	water treatment	87	
Denman Services, Inc.	217/223-3197	linen processing and biomedical	91	
DeWitt & Associates, Inc.	417/881-4820	general contractor and construction managers	157	
DH Pace	816/221-0072	commercial doors and openings	149	
DMI Solutions, Inc.	573/785-0471	medical waste removal	138	

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2016 SPONSORS AND EXHIBITORS

COMPANY	PHONE	DESCRIPTION	BOOTH	WEBSITE
DNV GL	866/523-6842	accreditation, management system certification and training	54	
Docs Who Care	913/397-7800	physician staffing	159	
Doximity Talent Finder	650/549-4330	social recruiting on Doximity	88	
Dynamic Controls Inc.	314/925-4800	building automation and security	49	
Ecolab Inc.	314/800-0155	cleaning and environmental supplies	81	
ECRI Institute	610/825-6000	non-profit for patient safety	150	
Evident	800/711-2774	EMR system	42	
Faultless Linen	816/421-2373	linen and laundry service	85	
First Call of Springfield	417/886-1001	medical staffing agency	46	
FSA, LLC (Feeler, S. Architects)	636/530-7362	architectural services	76	
Golden Rule Insurance	573/348-1731	hospital insuance package/group health/ group benefits	83	
Goldfish Medical Staffing	866/990-0599	physician staffing	128	
Greensfelder, Hemker & Gale, P.C.	314/241-9090	legal services	*	www.greensfelder.com
HCA Asset Management	941/752-6330	asset inventory/valuation	187	
HCA Midwest Health	816/508-4000	health care system	30	www.hcamidwest.com
Health eCareers	888/884-8242	health care recruitment/job board	38	www.healthecareers.com
Health Facilities Group, LLC	316/262-2500	medical architecture and planning	131	
Healthcare Services Group	800/234-2297	medical professional liability insurance	36	www.hsg-group.com
HealthLink	800/624-2356	provider network	51	
Henderson Engineers, Inc.	913/742-5000	MEP engineering	120	
HFR Design - Healthcare Architects	816/524-7300	architects - health care	98	
Hi-Line	800/944-5463	30k+ industrial MRO products	154	
Hill-Rom	812/931-2455	medical technologies and services	11	
HMN Architects, Inc.	913/451-9075	architectural and interior design services	122	
Hoefer Wysocki	913/307-3700	planning, design and interior design	94	
IMPACT Signs, Awnings, Wraps, Inc.	660/829-4800	custom signs, awnings, vehicle wraps, electronic video boards	143	
Integra Seating	800/235-0234	seating and tables	156	
IS Loan Solutions	513/645-0184	student loan forgiveness benefit	90	
Island Medical Management	631/514-7600	physician management services nationwide	43	
Johnson & Johnson Health Care Systems, Inc.	732/562-0177	Janssen pharmaceutical brands	155	
KCI an Acelity Company	800/275-4524	wound care and regenerative medicine	158	
Kindred Hospitals of Missouri	816/995-2000	transitional care and rehabilitation hospitals	34	www.kindred.com
LaSalle Solutions	847/823-9600	technology lease financing	125	
Lawrence Group	314/231-5700	architecture and interior design	133	
LHC Group	337/233-1307	post acute health care services	139	
Lighting Associates	314/531-3500	medical/cleanroom lighting	68	
LiveProcess	888/400-2673	health care team mobilization	82	

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2016 SPONSORS AND EXHIBITORS

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Mayfield Medical Services	800/667-3570	medical equipment repair and maintenance	57	
Mayo Medical Laboratories	800/533-1710	medical laboratories	5	
McCown Gordon Construction	816/960-1111	construction management	101	
MCN Healthcare	800/538-6264	health care regulatory compliance	96	
Med A/Rx	704/553-7144	revenue cycle management	145	
Merritt Hawkins	800/876-0500	physician recruitment firm	52	
MHA Center for Education	573/893-3700	educational and scholarship programs	*	www.mhanet.com
Mid-America Transplant	314/735-8200	organ/tissue donation	22	www.mts-stl.org
Midwest Health Care, Inc.	573/335-4715	medical practice billing/rural health clinic consulting	14	
Midwest Recycling Center	636/223-0150	asset management/recycling	89	
Midwest Transplant Network	913/262-1668	organ procurement organization	21	www.mwtn.org
Mill Creek	913/544-2630	initial outfitting services	147	
Missouri Health and Educational Facilities Authority	636/519-0700	financing options for health care institutions	*	www.mohefa.org
Missouri Health Connection	573/777-4550	health information exchange	28	www.MissouriHealthConnection.org
Missouri Poison Center	314/772-8300	expert consultation and management/ poisonings	44	
Missouri Telehealth Network	573/884-7958	telehealth services	130	
Missouri Vocational Enterprises	573/751-6663	multiple furniture items, hospital clothing	95	
Moneta Group Institutional Consulting Services	314/726-2300	retirement plan consulting	1	
Morgan Hunter HealthSearch	800/917-6447	leadership recruitment	12	
Murray Company	913/451-1884	construction management	153	
Nabholz Construction Services	913/393-6500	health care construction	152	
National Diabetes Prevention Program	573/522-2861	diabetes prevention	112	
NOA Medical Industries	636/239-7600	hospital beds and sleep safety accessories	80	
Oneview Healthcare	615/364-1384	patient engagement and workflow solutions	172	www.oneviewhealthcare.com
PassportUSA	513/729-9864	international nurse staffing	136	
PatientMatters	407/872-7969	patient receivables solution	20	www.patientmatters.com
PCCM	866/816-3930	chronic care case management	18	www.pccm.net
Perry Johnson & Associates, Inc.	800/803-6330	health information solutions	67	
Physio-Control	913/314-8796	LIFEPAK 20, LUCAS, TruCPR	148	
PIC 1 Medical	314/687-7155	medical capital equipment	77, 78	
Praxair Distribution Inc	800/772-9247	medical gas and supplies	140	
Premier Hospital Services, L.L.C.	844/417-9111	solutions for rural health care	56	
Providers Insurance Consultants	800/234-2297	MHA Management Services Corporation-endorsed agency insuring hospitals and staff physicians	37	www.hsg-group.com
Pyramid Home Health Services	573/339-1864	home health and in home care provider	17	www.pyramidhhs.com

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2016 SPONSORS AND EXHIBITORS

COMPANY	PHONE	DESCRIPTION	BOOTH	WEBSITE
QualityWorks	573/893-3700	quality reporting/meaningful use module	86	
Quest Diagnostics	866/697-8378	hospital reference laboratory	134	
Rauland-Borg Corporation	847/590-7100	nurse call	2	
Saint Louis University	314/977-8264	Executive MHA degree	160	
Sandberg Phoenix & von Gontard P.C.	314/231-3332	legal services	79	
Saving Sight	800/753-2265	eye bank	100	
Scale Free Systems, Inc.	636/349-4990	non-chemical water treatment service	137	
Scrub Hub	913/244-1478	on-site mobile scrub sales	99	
Scrubs on Site	816/779-3200	scrub sale at facility	146	
Share Pregnancy & Infant Loss Support	800/821-6819	grief support and education	47	
Sodexo Healthcare	913/940-7468	management of support services	70	
Sound Physicians	314/324-3512	acute episode of care - the way it should be	151	
Spectrum Business Enterprise Solutions	855/214-1640	telecommunications	27	entrprise.spectrum.com
Spencer Fane LLP	913/345-8100	health care legal counsel	*	www.spencerfane.com
Springfield Convention & Visitors Bureau	417/881-5300	meeting destination resource	123	
St. Louis - Kansas City Carpenters Regional Council	314/644-4800	carpenters union	61	
STL Communications, Inc.	314/205-7100	communications products and services	74, 75	
Sunovion Pharmaceuticals, Inc.; Integrated Health Systems	508/481-6700	pharmaceutical products	55	
Tech Electronics, Inc.	314/645-6200	nurse call/telephone/security/fire alarm	3, 4	
TeleHealth Services	919/719-7031	interactive patient education systems	144	
Terracon Consultants, Inc.	314/692-8811	environmental/geotechnical/construction testing/facility service	141	
The Gideons International Auxiliary of Missouri	615/564-5000	distribution of New Testaments	135	
Treanor Architects	785/842-4858	architecture	45	
Tremco Roofing & Building Maintenance	800/282-4343	roofing	132	
US Cyber Vault	800/200-8440	secure cloud for EMR	39	www.uscybervault.com
USA Radiology Management Solutions, LLC	636/728-2222	trusted radiology services 24/7	*	www.usradmgmt.com
Vizient, Inc.	972/830-0000	health care services	33	www.vizientinc.com
Voice Products Inc.	800/466-1152	dictation/transcription software	15	
Wakefield & Associates	800/864-3870	early-out, payment and collections	13	
Wallstreet Group	573/636-3222	employee benefits	35	www.wallstreetins.com
Watch House International - The S.A.F.E. Approach Program	888/225-9569	safety, security and training	124	
West Coast Medical Resources, Inc.	800/565-6385	buy and sell disposable surgical supplies	126	
WGU Missouri	855/948-8493	higher education	6	

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Reason No. 23

Why you need MHC

You don't like needles, but you just had blood tests repeated because the specialist you were referred to couldn't access your previous results.

Ouch.

The Missouri Health Connection can eliminate the need for duplicate blood work and other tests, which means avoiding unnecessary needles – and the extra co-payments that come with them.

For so many reasons, Missouri Health Connection offers you powerful peace of mind when it comes to your health and that of your family.

Doctors, hospitals, pharmacies and labs work as one for you, secure in the knowledge that their approach is consistent, cohesive and coordinated – in other words, what's best for you. From the doctor's office to the delivery room to the emergency room, seamless coordination is the new standard of care. *And you're going to love it.*

MISSOURI HEALTH CONNECTION

Missouri Health Connection is available now. All it takes for you to benefit is your say-so.

Ask your healthcare provider to sign up for Missouri Health Connection today. Visit www.missourihealthconnection.org or call 573-777-4550 for more information.

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Healthy community

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